

Installation

Outdoor Water Meters

The City of Delaware Public Utilities Department has selected Keystone installers to perform the upgrades on water meters located outdoors in meter pits



- Our installers will set up safety equipment, upgrade your meter and leave a door hanger to inform you that your meter has been upgraded. This upgrade is free of charge and generally takes less than 30 minutes. Water service interruptions, if necessary, will be brief.
- If Keystone installers come to your door, they welcome your request for identification.
- Keystone installers will wear blue/grey uniforms with Keystone reflective vests and carry photo identification specific to the City of Delaware project.
- Keystone vehicles are white and Keystone identification badges will display the Keystone and City of Delaware logos.
- Keystone Utility Systems can be reached toll free at (877) 587-2279 24 hours a day.

Indoor Water Meters

For customers with an indoor (basement) meter, the City of Delaware will contact you to schedule an appointment for the installation.