



Benefits

AMI virtually guarantees all our customers will receive bills based on actual consumption. By collecting meter reads from all of our customers on a regular basis, we will also be able to provide more information to help you manage your consumption and more quickly identify leaks. AMI helps to more consistently deliver accurate bills by essentially eliminating the “estimated reading” every other month. This technology will resolve this issue.

By collecting information on a regular basis, we will know almost immediately if a meter is working improperly and proactively provide leak alerts. Additionally, by collecting the meter reads through a remote collection system, AMI eliminates the need for meter readers to come to your home or business to manually read the water meter. AMI technology will provide additional information to help customers understand their bills and manage water consumption. AMI is an environmentally friendly technology that will reduce Delaware’s operating costs. By eliminating manual meter reads, we will reduce the number of vehicles we have on the road, vehicle maintenance costs, fuel costs, and vehicle emissions.

Who can I talk to more about this?

The City of Delaware has contracted with Keystone Utility Systems to oversee AMI installation. Keystone Utility Systems can be reached toll free at (877) 587-2279 24 hours a day.

To contact the City of Delaware with project questions, phone 740-203-1904 or email pmickley@delawareohio.net.