

**The City of Delaware Community Attitudes Survey**

Spring 2015

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## **Project Specifications**

## Project Specifications

<b>Respondents</b> .....	Registered voters in the City of Delaware
<b>Interviewing dates</b> .....	Thursday, May 21, to Wednesday, May 27, 2015 (includes pretest completes from May 7 and 9)
<b>Type of survey</b> .....	Telephone (landline and cell phone)
<b>Number of interviews</b> .....	405*
<b>Average length</b> .....	17 minutes
<b>Sample developed by</b> .....	Saperstein Associates, Inc. using a database provided by Delaware County Board of Elections (dated April 1, 2015)

\*The data were weighted to better reflect known population parameters.

### Sample Disposition

Total numbers dialed .....	<b>10,052</b>	100%
Not a household .....	447	4%
Household .....	<b>9,605</b>	96%
Total households .....	<b>9,605</b>	100%
Person not contacted (no one available) .....	8,445	88%
Person contacted (someone available) .....	<b>1,160</b>	12%
Total persons contacted .....	<b>1,160</b>	100%
Person not eligible .....	411	36%
Person refused .....	329	28%
Person scheduled callback (not completed) .....	15	1%
Person (completed interview) .....	<b>405</b>	35%

## Distribution of Responses by Gender, Age, Ward, Education, and Home Ownership

	Actual*	Total Sample
Male	46%	46%
Female	54%	54%
Younger than 25	10%	8%
25 to 34	19%	18%
35 to 44	22%	21%
45 to 54	17%	17%
55 to 64	14%	15%
Older than 64	18%	21%
Ward 1	25%	25%
Ward 2	26%	25%
Ward 3	25%	25%
Ward 4	24%	25%
Bachelor's degree or higher	34%	38%
Home ownership rate	64%	64%

\*Delaware County Board of Elections and U.S. Census Bureau QuickFacts

## Summary Tabulations

## The City of Delaware Community Attitudes Survey

(n = 405\*)

1. Hello. May I speak with \_\_\_\_\_, please?
2. Hello, (Mr. / Ms.) \_\_\_\_\_? (CONFIRM IDENTITY)
3. My name is \_\_\_\_\_. I'm calling from Saperstein Associates, an independent, opinion research firm here in Central Ohio. We are conducting for the City of Delaware a community attitudes survey – and you have been randomly selected to participate. Please be assured that whatever you tell us will be held in strict confidence. Now, is this a convenient time to conduct an interview, or would another time be better? I need about ten minutes.
4. Before I begin, I need to ask you this: Do you currently live in the City of Delaware or in another community?  

100%	City of Delaware	(GO TO 5)
--	Another community	(TERMINATE)
--	DK / RF	(TERMINATE)
5. Here's my first question: When you think of issues, concerns, or problems facing the City of Delaware, what should your local public officials consider their two or three highest priorities?

- 18% Traffic
- 17% Education / city schools
- 16% Street repair
- 15% Crime / drugs
- 7% Managing growth
- 6% Downtown development / improvement
- 5% Police / fire / EMS
- 5% Public parks / bike trails / dog parks
- 4% City services (e.g., snow removal, garbage pickup)
- 3% Business / corporation growth
- 3% Changes in zoning / neighborhood decline
- 3% City leadership (e.g., planning for the future)
- 3% Homelessness / poverty
- 3% Jobs / economy
- 3% Parking
- 2% Buses / public transportation
- 2% Housing
- 2% Taxes (not specified)
- 2% Water quality
- 19% DK / RF

SOURCE: Saperstein Associates, Inc., May 2015, 15013

\*The data were weighted to better reflect known population parameters.

6. All things considered, as a place to live, would you rate Delaware ...?

- 28% Exceptional
- 60% Better than average
- 11% Just okay
- <1% Disappointing
- 0% DK / RF

7. Again, as a place to live, is the City of Delaware headed in the right direction or is it off on the wrong track?

- 86% Right direction
- 5% Wrong track
- 9% DK / RF

8. As a resident of Delaware, how satisfied are you with each of the following city services? Choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ...

	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
d. Fire services and EMS, Emergency Medical Services . . . . .	80%	12%	<1%	0%	8%
c. Police services . . . . .	69%	20%	6%	3%	2%
b. Garbage removal . . . . .	67%	27%	3%	1%	2%
g. Water and sewer services . . . . .	52%	37%	6%	3%	2%
e. Parks and recreation programming provided through the YMCA . . . . .	49%	27%	4%	3%	17%
f. Recreation centers and facilities . . . . .	44%	40%	5%	2%	9%
a. Snow removal . . . . .	38%	41%	16%	4%	1%

9. This next question involves Delaware's city officials. Specifically, how satisfied are you with city officials in each of following areas. Again, choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ...

	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
d. Improving the quality of life in Delaware .....	36%	45%	7%	1%	11%
e. Keeping residents informed of important issues involving Delaware .....	32%	44%	14%	4%	6%
c. Managing the city's finances .....	28%	40%	6%	1%	25%
a. Planning for the future .....	26%	54%	5%	3%	12%
b. Listening to the concerns of residents .....	24%	43%	12%	1%	20%

10. Sustainability often refers to minimizing a city's environmental impact through policies and programs involving, for example, recycling, energy efficiency, and the use of both water and land. How satisfied are you with the performance of city officials in making Delaware a sustainable city ...?

29% Very satisfied  
 49% Somewhat satisfied  
 16% Somewhat dissatisfied  
 2% Very dissatisfied  
 4% DK / RF

11. And, how satisfied are you with the City of Delaware in each of the following areas? Again, choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ...

	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
d. Access to educational opportunities .....	48%	41%	4%	1%	6%
b. Access to quality health care .....	44%	41%	7%	1%	7%
f. Access to affordable housing .....	39%	33%	11%	5%	12%
g. Access to upscale housing .....	38%	37%	5%	3%	17%
k. The condition of the main roads through Delaware .....	32%	43%	17%	7%	1%
j. The condition of local streets through Delaware's subdivisions .....	31%	45%	15%	6%	3%
e. The timing of traffic signals throughout the community .....	21%	45%	22%	10%	2%
i. Access to white-collar jobs .....	14%	35%	21%	8%	22%

11. (cont'd)

	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
a. The amount of public parking . . . . .	12%	40%	30%	15%	3%
c. The amount of traffic congestion in Delaware . . . . .	11%	39%	30%	19%	1%
h. Community activities for teenagers . . . . .	10%	31%	18%	7%	34%

12. Now, is the pace of commercial development in Delaware – including retail and office space – too fast, too slow, or just about right?

- 7% Too fast
- 28% Too slow
- 62% About right
- 3% DK / RF

13. Is the pace of residential development in Delaware too fast, too slow, or just about right?

- 28% Too fast
- 7% Too slow
- 63% About right
- 2% DK / RF

14. As you look ahead, say, three to five years from now, what would you like to see more of in Delaware?

- 18% Restaurants
- 15% Shopping / retail stores
- 12% Better traffic flow
- 11% Parks / green space
- 10% Programs for teens / youths
- 9% Better jobs
- 7% Better roads
- 6% Better parking downtown
- 6% Better YMCA / rec center
- 6% Businesses (not specified)
- 5% Bike paths / better connected
- 3% Affordable housing
- 3% Community events / fun things to do
- 2% Better health care
- 2% Better schools (K-12)
- 2% Buses / public transportation
- 2% Senior housing / services
- 12% DK / RF

15. As you look to the future, should city officials make each of the following a high, medium, or low priority. Let's begin with ... (n = 398)

	<u>Hi</u>	<u>Medium</u>	<u>Low</u>	<u>DK</u> <u>RF</u>
e. Attracting new businesses to Delaware and helping existing businesses grow .....	81%	13%	3%	3%
g. Making downtown Delaware more vibrant with a broader selection of shops, restaurants, and community activities .....	64%	28%	6%	2%
a. Repairing and repaving more streets .....	50%	43%	6%	1%
b. Building new road connections to improve access around the city .....	49%	31%	19%	1%
d. Building a parking garage downtown .....	35%	25%	39%	1%
f. Improving traffic signal timing .....	35%	38%	26%	1%
c. Building more bike paths .....	33%	39%	26%	2%

16. And, which of these should city officials make their highest priority? (n = 398)

34%	Attracting new businesses and helping existing businesses grow	(GO TO 17)
17%	Building new road connections	(GO TO 17)
15%	Repairing and repaving more streets	(GO TO 17)
13%	Making downtown Delaware more vibrant	(GO TO 17)
9%	Building a parking garage downtown	(GO TO 17)
5%	Improving traffic signal timing	(GO TO 17)
4%	Building more bike paths	(GO TO 17)
3%	DK / RF	(SKIP TO 18)

17. And, which of the remaining items should city officials make their second highest priority? (n = 387)

22%	Attracting new businesses and helping existing businesses grow
22%	Making downtown Delaware more vibrant
15%	Building a parking garage downtown
14%	Repairing and repaving more streets
11%	Building new road connections
7%	Building more bike paths
7%	Improving traffic signal timing
2%	DK / RF

- Summary of top two priorities (n = 398)

- 56% Attracting new businesses and helping existing businesses grow
- 34% Making downtown Delaware more vibrant
- 28% Building new road connections
- 28% Repairing and repaving more streets
- 23% Building a parking garage downtown
- 12% Improving traffic signal timing
- 11% Building more bike paths
- 3% DK / RF

18. To implement many of these initiatives, the city is likely to need additional funds. A potential source of those funds is a tax increase. Now, which of the following three statements best reflects your feelings about a tax increase to help fund the initiative you said was your highest priority ...?

- 18% One: I am very unlikely to support a tax increase, even for my top priority
- 43% Two: Though I wouldn't be happy, I'd consider a tax increase with an open mind
- 37% Three: I'd probably support a tax increase because the additional funds are needed
- 2% DK / RF

19. Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?

- 26% One to five years
- 33% Six to 15 years
- 41% More than 15 years

17 Average years

20. Do you own or rent your home?

- 64% Own
- 29% Rent
- 7% DK / RF

21. Do any children – younger than 18 – live in your household?

- 36% Yes
- 61% No
- 3% DK / RF

22. Are you currently employed full-time?

(IF "NO") Are you a student, a homemaker, retired, temporarily unemployed, or disabled?

- |     |                        |              |
|-----|------------------------|--------------|
| 56% | Employed full-time     | (SKIP TO 24) |
| 4%  | Student                | (GO TO 23)   |
| 6%  | Homemaker              | (GO TO 23)   |
| 21% | Retired                | (GO TO 23)   |
| 2%  | Temporarily unemployed | (GO TO 23)   |
| 4%  | Disabled               | (SKIP TO 26) |
| 7%  | DK / RF                | (SKIP TO 26) |

23. Are you employed part-time? (n = 132)

24% Yes  
75% No  
1% DK / RF

(IF EMPLOYED FULL-TIME OR PART-TIME, GO TO 24; OTHERWISE, SKIP TO 26)

24. Do you work from home or somewhere else? (n = 256)

14% Home (SKIP TO 26)  
85% Somewhere else (GO TO 25)  
1% DK / RF (SKIP TO 26)

25. And, what is the Zip code of your work place? (n = 218)

49% Delaware  
25% Franklin county  
10% Other  
16% DK / RF

26. Other than friends and family, where do you get most of your news and information about Delaware?

33% Delaware Gazette  
19% Local paper, DK name  
16% Delaware's Facebook, LinkedIn, or Twitter page  
15% Online (not specified)  
13% City website (delawareohio.net)  
11% TV, local news  
8% ThisWeek Community News  
5% Columbus Dispatch  
3% Radio  
2% Church or civic organizations  
2% City fliers or posters  
3% Other  
9% DK / RF

27. Do you have a Facebook account?

66% Yes (GO TO 28)  
29% No (SKIP TO 29)  
1% Do not have Internet access (SKIP TO 31)  
4% DK / RF (SKIP TO 29)

28. Have you ever been to Delaware's Facebook page? (n = 268)

51% Yes  
47% No  
2% DK / RF

29. Do you have a Twitter account? (n = 402)

20%	Yes	(GO TO 30)
76%	No	(SKIP TO 31)
4%	DK / RF	(SKIP TO 31)

30. Do you follow the City on Twitter? (n = 80)

23%	Yes
76%	No
1%	DK / RF

31. Now, how likely are you to be living in Delaware five years from now ...?

63%	Very likely
20%	Somewhat likely
7%	Not too likely
6%	Not likely at all
4%	DK / RF

32. Just three more questions: First, are you ...?

8%	Younger than 25
18%	25 to 34
21%	35 to 44
17%	45 to 54
15%	55 to 64
21%	Older than 64
0%	DK / RF

33. And, what is the highest level of formal education you have completed?

3%	Grade school, some high school
20%	High school graduate
1%	Some vocational or technical training (two-year)
4%	Vocational or technical graduate (two-year)
30%	Some college (four-year)
22%	College graduate (four-year)
16%	Post-college course work and degrees
4%	DK / RF

34. That was my last question. Before I end this interview, is there anything else you'd like to tell me about Delaware that you think would be helpful?

(See: Additional Comments, Page 15)

35. One last thing: Have I reached you today on a landline or cell phone?

34% Landline  
58% Cell phone  
8% DK / RF

36. Thank you for sharing your opinions with me. Good-bye.

37. GENDER:

46% Male  
54% Female

40. WARD:

25% Ward 1  
25% Ward 2  
25% Ward 3  
25% Ward 4

## **Additional Comments**

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
120	1	I just like the city.
575	1	Have buses to go downtown to go to the market.
605	1	I'm pretty satisfied.
646	1	There needs to be a bypass so one can get from one side of the city from east to west.
655	1	I really like it here. Everything is convenient.
796	1	I think there has been too much money spent on parks and not enough on the roads and traffic. We enjoy the parks, but there is one every two blocks.
951	1	Other than the streets, we are very happy with Delaware.
955	1	The way they calculate the Delaware city income tax is too complicated.
1307	1	I like it better now that I'm older.
1343	1	Public services could use more varieties of restaurants.
1355	1	It's a good place to live.
1642	1	Have more bike paths and stop shadowing housing developments with an apartment complex.
2122	1	They have a good school system and good colleges. The people are very well educated here.
3022	1	I would like to see the city's fathers more informative in the paper about their activities and meetings. I think they should do more to involve the public.
3096	1	Delaware is a nice town.
3659	1	I think it has a lot of potential.
3896	1	It is a very old, rich town. There is a lot of history behind it. It is a small town with one high school. You can raise a family here. Additionally, take taxes from a different fund.
3902	1	Delaware people are proud to live here, and I am too.
4083	1	I like it a lot, although the City of Delaware doesn't have a use for my degree.
5373	1	They have a good hospital. They have really good nursing homes in which I had to recover it. It is a good community.
6289	1	This area is going to keep growing. There's a lot of money and business activity. It's a great place to have a business and a great area overall.
7014	1	I think the biggest issue is connective roads from Troy to Houks.
7567	1	Our children have been able to receive a good education. It has been a satisfying community to live in.
7636	1	My wife and I travel a lot. We love being in small communities. We love chatting with friendly people, and we have the same sense of community.
7676	1	Officials need to be more cooperative with the interests of residents.
7711	1	We love it and are very satisfied.
8296	1	I think we are lucky here. The new mayor is doing a great job.
8297	1	The roads need to be improved. Look at the curb lines. Take less at sidewalks before streets.
8463	1	Its a very pretty town.
8475	1	It is a nice town with nice people. I like it here.
9059	1	We are happy to raise our children here. We like the schools.
9279	1	I would like to see Rally's come back to Delaware. They made my favorite french fry.
9501	1	I can't really complain about Delaware. I was a country boy, so coming from the country to this little town has been nice.

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
9907	1	Don't do anything to discourage the friendliness.
9963	1	It is growing. I think it is a healthy community with low crime rate with high potential for increased home value.
9967	1	We are very happy here. It is nice to be near the city.
10376	1	Do I want business? Yes. They need to communicate better. I don't know what their long-term vision is. Every year, they put out their budget, but who knows what those numbers are. They post things on Facebook and in the news, but I don't know what their vision is. They have this new program called Safe Walks, but I don't know what that is. I don't know what they're doing. They need to communicate more.
11003	1	It's just a great place to live.
11107	1	It's time for a change.
11273	1	It's a great small town to live in, and to raise your children in. My suggestion would be to look at other cities' infrastructure. I see cities surrounding us that will get their engineers out there and study what the future additions will be, and they develop their roads before developers come in. You need to think of what the volume of infrastructure can withstand rather than scramble to fix it after the fact. I've seen in Dublin where they put the roads in first and take into account what the city will be like in ten years, not in two years. A lot of older people in high places are out of ideas. We need to infuse younger, forward thinkers. Do I want it to be a metropolis? No way. No one wants to be sitting around in traffic for 45 minutes.
113	2	It's a great place to live.
167	2	I think it's a very good community. I'm not afraid to live here or afraid of the crime level. However, I wish they would get a better bus system.
291	2	The only problem I have is with the police. If you go to a bar and you walk home, they arrest you if it's after a certain time.
1065	2	I've been very happy here, but it's probably more because of my granddaughters than the city itself.
1090	2	I think it's a healthy community. It has progress and is more conservative. It has many activities for different age groups.
1370	2	It's a friendly town, and it is a good place to live.
1389	2	I raised two children here. I think it's a pretty good place to raise children.
1492	2	It's a great place. I lived here 40 years ago. I left and came back. I plan on living here forever.
1520	2	Delaware could have a homeless shelter.
1632	2	Delaware's population of seniors has grown 63 percent, so they can be by their kids and their kids can help them. We also need more commercial development.
1724	2	Overall, I think it is a great place to live.
1878	2	I'm glad you are doing this survey. I think that it is great.
2352	2	Apply the taxes as they are voted to be applied.
2726	2	I feel very positive about living in Delaware.
2805	2	I love the career center. I like the Columbus campus here.
2850	2	I just think it is a great place to live, especially to retire. I am just satisfied to live here.
3089	2	Delaware is okay to me, but there are certain areas that really need to be repaired. The south side and certain streets on the south side need attention.
3368	2	I feel there are county commissioners who are not keeping track of what is happening down there. I don't think they do as good a job as they could. My main concern is for the older people in Delaware.
3598	2	I think we need to protect the woods more. There is too much residential construction.

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
4164	2	It would be nice to have an overnight parking ban in residential areas. This would help with street repair and snow removal. It would also help identify vehicles that shouldn't be there.
4373	2	I have enjoyed living here in the past months.
4375	2	Generally, we like it.
4573	2	I just like it here. It's a good place to live and raise a family.
4675	2	Lower the property taxes. They are higher than surrounding communities.
4714	2	I would like to have the city look more forward to development. Local towns need to get together a couple of times a year to figure out what is going to be good for all the communities.
4821	2	They need speed bumps in front of the railroad tracks.
5083	2	I think they do a pretty good job.
5734	2	I really enjoy the small town feel of downtown, so any additions to the downtown need to reflect the history and class. Don't make it too modern. I like the classic feel.
5768	2	The city needs to stop taking down basketball goals. There is no traffic here. Use more common sense to have more access.
6114	2	I first noticed how polite the people in the stores were and how the drivers would let you out.
6123	2	The cops need to stop being rude.
6585	2	It is a typical small town.
6674	2	I would like to see the country club mentality and corruption of the city officials addressed.
6965	2	It's a good place to raise a family.
7005	2	It's perfect. It's close to Columbus, downtown Delaware couldn't be more charming
7336	2	They're doing fine. Planning is very important. We are going to keep growing.
7430	2	The biggest thing is to focus on the kids in school. Also, lower the crime rate.
7540	2	Delaware County is the fastest growing county in Ohio.
7819	2	On Houck Street between Highways 36 and 37, there is a lane with edges that are tearing. Also, on Highways 37 going toward town on Buehler, there is no left turn signal. I have to wait a long time to turn.
7873	2	There's not much for kids who grow up around here to do. There should be more parks. Also, I know it's more from a business standpoint, but we need more movie theaters and a couple more arcades for the kids. The kids seem to be getting into trouble.
8198	2	I'd like the YMCA building to be more affordable. It was built by taxpayers.
8272	2	As a retiree, it's a very nice place to live. It is a small town, friendly, and close to the big cities.
8465	2	There needs to be housing or a shelter for homeless single adults.
8635	2	It's a great city to live in.
9057	2	I love Delaware, but this survey is way too long.
9111	2	I think it's thriving, but along with that comes a lot of obligations.
9429	2	They have to figure out how to sell tax increases to the people.
10021	2	Instead of a tax increase, let's look into raising taxes through an income tax instead of a property tax. Right now, the trend is renting instead of buying.
10040	2	I guess my one thing is they are too conservative in viewpoints.

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
10442	2	It's a great place to bring up your family. I did. It's a great city to live in.
10533	2	The only other thing is a greater appreciation for historic property and to recognize what's there. We want to build a garage, and we need to make sure there's a recognition of what historic property is there while we maintain it.
10539	2	It's a great place to live.
10849	2	It needs more parking. I love downtown – the trees, the fountains, and the landscaping.
11087	2	It's a nice quiet town, but the taxes are just outrageous.
11203	2	I love this place.
169	3	The city fathers are running the city, and we have no say as to who the city fathers are. They are keeping the city looking like it's stuck in the dark ages. They need to modernize it. On the plus side, we have some very good retirement homes here and they really cater to citizens.
797	3	Treat people more fairly rather than just locking them up.
825	3	I think it's a great city to live in and to raise kids in. It's wonderful because you pretty much have everything you need here. The traffic is not too bad usually.
1103	3	I think it's a nice community to raise kids in, plus we're close enough to big cities.
1124	3	I would like to express my distress with the job department. It seemed like a good place for education and job opportunities, but it's not. The financial options could be better. At one point, they intentionally did not get back to me. I feel they've hindered my employment. I feel someone should look in to that and possibly give an audit. Also, the website should be more up to date. Other than this, it doesn't seem like a bad place to live.
2285	3	It is important to grow the city, but cultivate the small city feel.
2437	3	It'd be nice to have a grocery store close to the downtown area. I walk everywhere I go. I'm on a fixed income, and when it takes two hours for a taxi to get to a grocery store, not much is left after bills. There used to be a grocery store nearby, but it closed down a while ago. There are plenty of pizza and food places though.
2504	3	I was very disappointed when they didn't approve the Walmart. Part of it was because they were developing their own deal with Meijer, so it sounded kind of like a shady deal.
3527	3	I'm very happy living here.
3759	3	There is a lot going well in Delaware. It's an old city and needs a lot of updates.
4041	3	They should be more vibrant and have more nightlife. The city is dead. They need to resurrect it. Also, the cops should take it easy on the college kids. Clean up the meth labs and shady people.
4059	3	They could clean up around London Road.
4579	3	The thing I like about Delaware is the Gray Chapel at Ohio Wesleyan University. The Central Ohio Symphony performs concerts in it.
5899	3	It's a small town, but it needs to keep up with the 21st Century. Keep up with young people. And, as a retired teacher, I believe that schools always need to be kept up.
6223	3	Overall, it's a nice place to live.
6543	3	I think that the DATA bus is wonderful. They're expanding it.
6882	3	I think you guys should try to attract large companies like Amazon to build here. I think you target the IT department for large companies.

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
7630	3	There are buildings the city is going to tear down, but I feel they should consider that we are unique to have our old architecture. Keep as many old buildings as possible and at least sell the valuable pieces of woodwork.
7885	3	I'm very happy here.
8222	3	I would like to tell the city officials that they are way too conservative politically.
8628	3	If we get a parking garage downtown, hopefully we will see more people come into downtown. Currently, parking is very difficult downtown.
9262	3	I love this city and am very pleased.
9431	3	It is not a very pleasant city.
9443	3	I am pretty happy with Delaware, but would like to see law enforcement treat the youth better as well as the general public.
9478	3	So far, I'm pretty happy with the community. I got a job here, and so far, I like what I see.
9817	3	I think it's coming along. When we moved here 20 years ago, I could only buy underwear at Walmart, but now I don't have to.
10192	3	It's a fine community.
10311	3	I think its a great place too live. The school system is good, and I like living here.
10453	3	It's a nice little town.
10689	3	Have more restaurants and shopping, especially family restaurants.
10705	3	I love Delaware. I like that there are a lot of people downtown socializing and sitting on benches. I think people are very involved in the community and care about the community. OWU is a great addition to the community. I actually would like to find a town like Delaware, but warmer, for when I retire.
11284	3	Have more shoe stores and clothing stores like you used to have years ago so we don't have drive.
631	4	Schools here get a lesser reputation than what they deserve.
696	4	So far, we are very happy here.
895	4	Delaware officials should consider home improvement stores for Delaware. The recycling service is poor; they don't take much of my recycling.
917	4	It has been the best place in the world to raise our family. We like Delaware a lot and are very happy to be here.
1500	4	I am very pleased with how the downtown has progressed over the past year. The downtown has become very attractive.
1599	4	I'd like to see more public transportation provided in a more comprehensive way. I don't believe there's any weekend service. I believe they have circular routes rather than back and forth. I would like to see a cheaper alternative to get to the Columbus airport from Delaware.
1613	4	I would like to see crosswalks around schools maintained better. Sometimes they don't work when you push the button. I'd like to see speed limits enforced in residential areas.
1653	4	It's a wonderful place for the disabled, kids, and adults.
1787	4	It's an interesting little town. It is both college and not. It's a cool place.
2048	4	There is nothing I would change. I think they're doing a good job.
2865	4	It's a good town. There is a lot of variety in activities and preservation parks. There is an excellent wivery system.
3151	4	It is a very nice community with nice people. Crime is very low, and it has a good educational system.
3202	4	The city should pursue a better utility rate. Get rid of Time Warner. I hate those bastards.
3293	4	I think it is a great place.

**Question 34: Is there anything else you'd like to tell me about Delaware that you think would be helpful?**

ID No.	Ward	
3307	4	Keep investing in the schools. Children are the future. Also, install fiber optics in Delaware. Have more options for cable and internet providers.
3458	4	I love Delaware. It's a very vibrant community and is very nice. I moved down here from northern Ohio to be with my daughter. It's just a great area and is really beautiful.
3817	4	I'm pretty happy most the time in Delaware. I think they offer programs for those who need it. I'm pretty satisfied.
4392	4	It's a super community. I can't say enough good about it.
5050	4	I think we've been through it all. I love this town. I'd love to have someone from city council spend one night here. Things would definitely change.
5377	4	I would like to see more of the council members out on the town. I would like to be able to talk to them.
5580	4	Good schools, good services, good neighborhoods, and good leadership are all qualities of the City of Delaware.
6233	4	I just moved here in 2011. I retired from the military. Daycare access was my biggest problem. I am close to work.
6418	4	The city manager does a good job. It's a nice place to live.
7201	4	I think it's a great city.
7611	4	I would like to see bigger schools so the schools aren't so full. I hate to see little kids go to school and not be acknowledged by the teacher. I would like to see a couple of lower grade schools.
8212	4	Just remember that it's not always about the rich people. Poverty is a problem. It's important to help those who need and want help.
8361	4	I would like to see more improvement for future development planning.
8845	4	As I hope I indicated, I'm quite satisfied with all the services.
9415	4	I think it's a great town.
9543	4	I think it is a nice place to live and a great place to raise families.
9546	4	There are issues with the can opener bridges. Those are the bridges that large vehicles get torn in half underneath. They cause a lot of traffic issues because people take pictures.
9625	4	I can't afford to have the taxes raised.
9778	4	It's a great place to live. I think our schools do an incredible job.
9880	4	It is a good place to live. I feel safe in this community.
9993	4	It's a great community, and it's sad that we're growing so fast. It's very lamentable.
10448	4	At the intersection of 36 and 37, they should make something similar to 270 that goes around Columbus. We get a lot of unnecessary traffic.
10578	4	Financially, times have changed for the whole country and world. People must be more careful with their money. Delaware will thrive.
10670	4	If you don't live in Delaware, you should, because it's awesome.
10819	4	I think it is a great community.
11046	4	They could improve traffic lanes on the US 36 and 37 intersection. We need more traffic lanes if we are going to have more people.

## Cross-Tabulations

## The City of Delaware Community Attitudes Survey

Question 5: Here's my first question: When you think of issues, concerns, or problems facing the City of Delaware, what should your local public officials consider their two or three highest priorities?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-A-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%	
TRAFFIC (01)	72 18%	20 19%	17 16%	21 21%	14 14%	38 20%	34 15%	34 25%	30 13%	42 18%	25 16%	11 10%	33 22%	27 19%	46 18%	19 16%	21 15%	43 17%	27 25%	12 21%	14 18%	12 12%	32 24%	28 17%
STREET REPAIR (02)	64 16%	15 15%	16 16%	10 9%	23 23%	31 17%	33 15%	16 12%	45 19%	41 18%	20 13%	17 16%	25 16%	22 15%	43 17%	20 17%	25 17%	38 15%	16 15%	13 23%	21 27%	21 20%	16 12%	27 16%
WATER QUALITY (03)	7 2%	3 3%	2 2%	1 1%	2 2%	1 1%	6 3%	3 2%	4 2%	5 2%	2 1%	0 0%	4 3%	3 2%	6 2%	1 1%	4 2%	4 1%	1 1%	1 1%	1 1%	0 0%	1 1%	7 4%
WATER/SEWER REPAIR (04)	4 1%	0 0%	1 1%	1 1%	2 2%	3 2%	1 1%	2 2%	2 1%	2 1%	2 0%	0 1%	1 2%	3 1%	4 0%	0 1%	1 1%	3 2%	2 2%	1 1%	1 1%	0 0%	1 1%	3 2%
EDUCATION/CITY SCHOOLS (05)	70 17%	16 16%	15 15%	17 17%	21 21%	20 11%	50 23%	23 17%	43 18%	23 10%	44 29%	24 23%	23 15%	22 16%	49 19%	16 14%	37 26%	31 13%	18 17%	7 12%	9 12%	16 15%	25 19%	29 17%
MANAGING CITY FINANCES (06)	4 1%	1 1%	1 1%	1 0%	0 0%	2 1%	2 1%	2 1%	2 0%	1 2%	4 2%	1 1%	1 1%	2 1%	4 2%	0 0%	1 1%	3 1%	1 0%	0 0%	0 0%	2 2%	1 1%	2 1%
TAXES, NOT SPECIFIED (07)	7 2%	1 1%	3 3%	1 1%	3 3%	3 2%	5 3%	4 3%	3 1%	5 2%	2 1%	1 1%	1 3%	5 2%	6 0%	0 0%	1 2%	6 2%	2 1%	1 2%	2 1%	1 1%	2 2%	4 3%
INCOME TAX (08)	5 1%	3 2%	1 1%	0 0%	0 0%	4 2%	0 0%	3 2%	2 1%	3 1%	2 1%	0 0%	1 1%	3 2%	4 0%	0 2%	3 2%	1 1%	1 1%	0 1%	1 2%	2 2%	3 2%	0 0%
PROPERTY TAX (09)	4 1%	0 0%	1 1%	2 2%	0 0%	3 1%	1 1%	1 1%	3 1%	2 1%	2 1%	0 0%	1 1%	3 2%	4 1%	0 0%	1 1%	3 0%	0 4%	2 3%	2 3%	0 0%	2 1%	2 1%
DOWNTOWN DEVELOPMENT/IMPROVEMENT (10)	24 6%	5 5%	3 3%	3 12%	12 6%	12 5%	8 5%	15 6%	11 5%	11 7%	6 5%	9 6%	9 6%	21 8%	2 2%	9 6%	15 6%	8 8%	4 7%	10 13%	7 7%	6 5%	10 6%	
JOBS/ECONOMY (11)	13 3%	2 2%	5 5%	3 3%	4 4%	7 4%	7 3%	6 4%	7 3%	4 2%	9 6%	2 2%	4 3%	7 5%	12 5%	1 1%	2 5%	12 4%	4 3%	2 4%	3 4%	3 3%	5 4%	5 3%
HOMELESSNESS/POVERTY (12)	13 3%	0 0%	2 2%	4 4%	8 8%	3 2%	10 5%	4 3%	8 4%	8 3%	6 4%	1 1%	7 4%	5 4%	7 3%	6 5%	5 4%	8 3%	4 4%	5 9%	5 6%	2 2%	7 6%	4 2%
PARKING (13)	14 3%	4 4%	4 4%	3 3%	3 3%	4 2%	10 4%	6 5%	5 2%	5 2%	8 6%	2 2%	4 2%	8 6%	9 3%	3 3%	5 3%	9 4%	6 5%	1 2%	1 2%	2 2%	4 3%	8 4%
POLICE/FIRE/EMS (15)	18 5%	5 5%	9 9%	3 3%	2 2%	9 5%	10 3%	4 6%	14 6%	13 5%	6 4%	6 4%	6 4%	8 3%	8 8%	9 6%	8 4%	10 3%	4 5%	3 3%	3 2%	2 5%	7 5%	9 5%
CRIME/DRUGS (16)	61 15%	17 16%	15 15%	20 20%	9 9%	24 13%	37 17%	16 12%	41 17%	37 16%	23 15%	20 19%	27 17%	14 10%	35 14%	21 18%	28 19%	30 12%	18 17%	4 8%	8 10%	15 15%	19 14%	27 16%
MANAGING GROWTH (17)	28 7%	7 7%	6 6%	5 5%	10 10%	9 5%	20 9%	9 7%	19 8%	15 6%	13 9%	3 2%	17 11%	8 6%	23 9%	6 5%	11 7%	18 7%	4 4%	4 7%	8 10%	12 11%	1 1%	16 9%

(continued)

## The City of Delaware Community Attitudes Survey

Question 5: Here's my first question: When you think of issues, concerns, or problems facing the City of Delaware, what should your local public officials consider their two or three highest priorities?

(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
BUS/PUBLIC TRANSPORTATION (18)	7 2%	1 1%	2 2%	1 1%	3 3%	0 0%	7 3%	2 1%	5 2%	4 2%	3 2%	1 1%	4 3%	2 1%	2 1%	5 4%	0 0%	7 3%	4 4%	1 3%	1 2%	6 6%	1 1%	1 0%
CHANGE ZONING/NEIGHBORHOOD DECLINE (20)	11 3%	4 4%	2 2%	4 4%	1 1%	3 2%	8 4%	1 1%	9 4%	7 3%	4 2%	3 3%	5 3%	3 2%	7 3%	3 3%	4 2%	6 2%	1 1%	0 1%	0 1%	7 7%	1 1%	3 2%
PARKS/BIKE/DOG (22)	22 5%	3 3%	2 2%	12 12%	4 4%	5 2%	17 8%	6 5%	15 6%	13 5%	9 6%	9 9%	4 2%	9 6%	14 5%	8 7%	14 9%	8 3%	3 2%	4 7%	6 7%	6 6%	4 3%	12 7%
CITY SERVICES (SNOW/STREET CLEAN) (24)	17 4%	5 5%	1 1%	4 4%	7 7%	8 4%	9 4%	2 1%	14 6%	11 5%	7 4%	1 1%	12 8%	5 4%	15 6%	2 2%	5 4%	12 5%	1 1%	2 3%	7 8%	11 11%	4 3%	2 1%
SENIOR SERVICES (26)	2 0%	0 0%	0 0%	0 0%	1 1%	0 0%	2 1%	0 0%	1 1%	1 0%	1 1%	1 1%	0 0%	1 0%	2 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
SIGNAL TIMING (28)	6 1%	3 3%	1 1%	0 0%	2 2%	2 1%	4 2%	4 3%	2 1%	3 1%	3 2%	3 3%	1 1%	1 1%	3 1%	1 1%	0 0%	6 2%	2 1%	0 0%	0 1%	0 0%	2 1%	4 2%
PUBLIC UTILITIES (30)	2 1%	0 0%	1 1%	2 1%	0 0%	1 0%	2 1%	0 0%	2 1%	0 0%	2 2%	0 0%	2 1%	1 1%	2 1%	0 0%	1 1%	2 1%	0 0%	2 4%	2 3%	2 0%	0 1%	1 1%
HEALTH CARE (32)	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 1%	1 0%	0 0%	0 1%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
CITY LEADERSHIP (34)	13 3%	0 0%	4 3%	1 1%	8 8%	10 6%	2 1%	3 2%	4 2%	9 4%	1 1%	6 6%	0 0%	6 4%	6 2%	3 3%	4 2%	4 4%	3 0%	4 0%	0 0%	4 4%	1 1%	7 4%
BUSINESS/CORPORATION GROWTH, NOT SPECIFIED (36)	11 3%	4 4%	2 2%	3 3%	1 1%	2 4%	9 2%	2 2%	8 3%	5 2%	4 3%	1 1%	4 2%	6 4%	9 4%	1 1%	3 2%	7 3%	1 1%	3 6%	4 6%	4 4%	3 2%	4 3%
HOUSING (38)	7 2%	1 1%	3 3%	2 2%	0 0%	4 2%	4 2%	2 2%	5 2%	2 1%	5 4%	3 3%	2 2%	2 1%	2 1%	4 3%	5 3%	2 1%	5 4%	1 2%	1 2%	1 1%	2 1%	4 2%
OTHER (97)	13 3%	6 6%	2 2%	5 5%	0 0%	13 7%	0 0%	1 1%	5 2%	11 5%	1 1%	5 5%	6 2%	2 1%	12 5%	0 0%	6 4%	6 2%	6 6%	0 0%	0 0%	0 0%	11 8%	2 1%
DON'T KNOW/REFUSED (98)	76 19%	21 21%	32 31%	11 11%	12 12%	43 23%	34 15%	28 20%	45 19%	51 22%	23 15%	29 27%	20 13%	27 19%	39 15%	31 26%	25 17%	51 21%	18 17%	16 28%	21 27%	21 21%	25 19%	30 18%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 6: All things considered, as a place to live, would you rate Delaware ...?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
EXCEPTIONAL (1)	114 28%	33 33%	19 19%	31 31%	30 30%	47 25%	67 31%	33 24%	75 32%	63 27%	48 31%	36 34%	36 23%	42 29%	89 34%	19 16%	43 30%	66 26%	30 28%	19 33%	20 26%	27 26%	36 27%	51 30%
BETTER THAN AVERAGE (2)	243 60%	65 64%	56 56%	57 55%	65 65%	118 64%	125 57%	93 67%	131 56%	130 55%	103 67%	52 49%	104 67%	88 61%	154 60%	78 65%	79 54%	160 64%	68 64%	31 55%	49 63%	71 69%	87 66%	85 50%
JUST OKAY (3)	46 11%	3 3%	25 25%	13 13%	5 5%	20 11%	26 12%	13 9%	27 11%	40 17%	2 2%	19 18%	15 10%	12 9%	15 6%	21 18%	23 16%	22 9%	8 7%	6 11%	8 11%	5 5%	9 6%	32 19%
DISAPPOINTING (4)	2 0%	0 0%	0 0%	1 1%	0 0%	2 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 7: Again, as a place to live, is the City of Delaware headed in the right direction or is it off on the wrong track?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
RIGHT DIRECTION (1)	348 86%	88 87%	84 83%	94 92%	83 83%	152 82%	196 90%	126 91%	198 84%	204 87%	131 85%	92 86%	134 86%	122 86%	218 85%	108 90%	130 90%	207 83%	90 85%	51 91%	65 84%	81 78%	119 90%	149 88%
WRONG TRACK (2)	21 5%	1 1%	8 8%	4 3%	8 8%	16 9%	4 2%	5 3%	15 6%	13 6%	7 5%	2 2%	10 7%	9 6%	16 6%	3 2%	4 3%	17 7%	3 3%	2 3%	7 9%	8 8%	5 4%	7 4%
DON'T KNOW/REFUSED (3)	36 9%	12 12%	9 9%	5 5%	9 9%	17 9%	19 8%	8 6%	22 9%	17 7%	15 10%	13 12%	11 7%	12 8%	24 9%	9 7%	11 8%	25 10%	13 13%	3 6%	5 7%	14 14%	8 6%	13 8%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(a): Satisfaction with city services: Snow removal

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	155 38%	44 44%	46 45%	41 40%	24 24%	76 41%	79 36%	61 44%	76 32%	90 38%	56 36%	28 26%	57 37%	70 49%	101 39%	42 35%	61 42%	91 36%	39 37%	11 19%	14 18%	28 27%	56 42%	71 42%
SOMEWHAT SATISFIED (2)	163 40%	43 42%	37 37%	33 32%	50 50%	75 40%	87 40%	56 40%	96 41%	95 41%	62 40%	46 43%	65 42%	51 36%	106 41%	44 37%	55 38%	103 41%	42 40%	27 48%	39 50%	47 45%	46 35%	69 41%
SOMEWHAT DISSATISFIED (3)	63 16%	8 8%	11 11%	22 22%	22 22%	24 13%	40 18%	13 10%	47 20%	38 16%	24 15%	28 26%	25 16%	10 7%	32 12%	29 24%	25 17%	36 15%	18 17%	13 24%	18 23%	18 18%	23 17%	22 13%
VERY DISSATISFIED (4)	18 4%	6 6%	5 5%	5 5%	2 2%	10 5%	8 3%	4 3%	14 6%	10 4%	7 5%	4 4%	7 5%	6 4%	15 6%	3 3%	4 3%	13 5%	6 6%	5 8%	6 8%	9 9%	4 3%	4 2%
DON'T KNOW/REFUSED (5)	6 1%	0 0%	2 2%	1 1%	2 2%	1 0%	5 2%	4 3%	2 1%	2 1%	4 3%	1 1%	0 0%	5 4%	4 2%	2 1%	0 0%	6 2%	1 1%	1 1%	1 1%	1 1%	2 2%	2 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(b): Satisfaction with city services: Garbage removal

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	269 66%	68 67%	71 70%	62 61%	68 68%	113 61%	156 71%	92 66%	155 66%	145 62%	109 71%	71 66%	89 58%	109 76%	179 69%	64 54%	98 68%	162 65%	68 64%	37 66%	46 59%	60 58%	77 59%	132 78%
SOMEWHAT SATISFIED (2)	110 27%	28 28%	22 22%	36 35%	25 25%	62 33%	48 22%	43 31%	59 25%	75 32%	35 23%	31 29%	53 34%	26 18%	62 24%	48 40%	39 27%	70 28%	35 33%	16 28%	21 27%	31 30%	50 38%	29 17%
SOMEWHAT DISSATISFIED (3)	13 3%	5 4%	4 4%	3 3%	1 1%	3 2%	9 4%	2 1%	10 4%	7 3%	4 3%	1 1%	7 4%	5 4%	11 4%	2 2%	8 5%	5 2%	1 1%	2 4%	5 6%	4 4%	3 2%	5 3%
VERY DISSATISFIED (4)	5 1%	0 0%	0 0%	0 0%	4 4%	5 3%	0 0%	0 0%	4 2%	4 2%	0 0%	0 0%	5 3%	0 0%	5 2%	0 0%	0 0%	4 2%	0 0%	0 0%	4 6%	5 5%	0 0%	0 0%
DON'T KNOW/REFUSED (5)	8 2%	1 1%	3 3%	1 1%	2 2%	3 2%	5 2%	2 2%	5 2%	2 1%	6 4%	4 4%	1 0%	3 2%	1 1%	5 5%	0 0%	8 3%	1 1%	1 3%	2 3%	4 4%	1 1%	3 2%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(c): Satisfaction with city services: Police services

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	284 70%	72 71%	64 64%	70 69%	78 77%	107 58%	177 81%	97 70%	165 70%	155 66%	118 77%	79 73%	103 67%	102 72%	196 76%	71 59%	100 69%	175 70%	74 70%	36 64%	45 58%	73 71%	85 64%	126 74%
SOMEWHAT SATISFIED (2)	80 20%	24 24%	25 25%	15 14%	16 16%	48 26%	32 15%	27 20%	47 20%	49 21%	26 17%	19 17%	27 18%	34 24%	49 19%	27 22%	29 20%	49 20%	17 16%	13 22%	22 28%	21 20%	28 22%	31 18%
SOMEWHAT DISSATISFIED (3)	23 6%	1 1%	4 4%	14 14%	4 4%	21 11%	2 1%	11 8%	8 3%	20 9%	2 1%	7 6%	15 10%	0 0%	5 2%	15 12%	11 8%	11 5%	14 13%	4 8%	5 7%	1 1%	14 11%	7 4%
VERY DISSATISFIED (4)	12 3%	3 2%	6 6%	1 1%	2 2%	8 4%	4 2%	1 1%	11 5%	10 4%	2 1%	2 2%	7 5%	3 2%	4 2%	6 5%	3 2%	9 4%	0 0%	3 4%	3 3%	5 5%	3 2%	4 2%
DON'T KNOW/REFUSED (5)	6 2%	2 2%	2 2%	2 2%	1 1%	2 1%	4 2%	2 2%	4 2%	1 0%	6 4%	1 1%	2 1%	3 2%	5 2%	2 1%	2 1%	4 2%	1 1%	1 2%	3 3%	3 3%	1 1%	2 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(d): Satisfaction with city services: Fire services and EMS, Emergency Medical Services

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	324 80%	83 82%	78 77%	77 75%	87 87%	134 72%	190 87%	109 78%	193 83%	192 82%	119 78%	79 73%	125 81%	121 85%	218 84%	85 71%	113 78%	202 81%	76 72%	40 70%	53 69%	80 77%	98 74%	147 87%
SOMEWHAT SATISFIED (2)	48 12%	13 13%	15 15%	9 9%	11 11%	29 16%	19 9%	18 13%	28 12%	25 11%	22 14%	20 18%	10 6%	19 13%	27 10%	20 17%	20 14%	28 11%	13 12%	12 21%	17 22%	14 13%	18 14%	17 10%
SOMEWHAT DISSATISFIED (3)	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	1 1%	0 0%
VERY DISSATISFIED (4)	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
DON'T KNOW/REFUSED (5)	30 8%	5 5%	8 8%	16 16%	2 2%	22 12%	8 4%	13 9%	13 5%	17 7%	11 7%	9 8%	19 12%	3 2%	12 5%	14 12%	10 7%	19 8%	17 16%	4 7%	7 8%	10 9%	15 11%	6 3%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(e): Satisfaction with city services: Parks and recreation programming provided through the YMCA

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	196 48%	50 49%	41 41%	56 55%	49 49%	83 45%	113 52%	54 39%	123 53%	118 50%	70 45%	54 51%	73 47%	69 48%	129 50%	59 49%	84 58%	107 43%	49 46%	25 45%	29 37%	46 45%	67 51%	83 49%
SOMEWHAT SATISFIED (2)	110 27%	20 20%	35 35%	29 29%	26 25%	57 30%	53 24%	49 35%	53 23%	68 29%	39 25%	24 23%	52 34%	33 23%	70 27%	32 27%	33 22%	73 29%	43 41%	9 16%	19 25%	25 24%	43 33%	41 24%
SOMEWHAT DISSATISFIED (3)	18 4%	10 10%	3 3%	3 3%	1 1%	6 3%	12 6%	6 4%	11 5%	3 1%	14 9%	3 3%	11 7%	4 3%	15 6%	0 0%	10 7%	7 3%	6 6%	0 1%	2 2%	5 4%	7 6%	6 4%
VERY DISSATISFIED (4)	12 3%	5 5%	2 2%	0 0%	4 4%	4 2%	8 4%	1 1%	10 4%	10 4%	2 1%	2 2%	5 3%	4 3%	10 4%	2 1%	6 4%	6 2%	0 0%	1 2%	3 4%	1 1%	3 2%	8 5%
DON'T KNOW/REFUSED (5)	69 17%	16 16%	19 19%	13 13%	20 20%	37 20%	32 15%	29 21%	37 16%	36 15%	30 20%	23 21%	13 9%	33 23%	35 14%	26 22%	13 9%	55 22%	8 7%	20 36%	24 31%	26 26%	11 9%	31 18%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(f): Satisfaction with city services: Recreation centers and facilities

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO FIVE	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	182 45%	44 44%	49 48%	37 36%	52 51%	84 45%	97 45%	59 42%	111 47%	101 43%	72 47%	56 52%	63 41%	63 44%	123 48%	41 35%	70 48%	104 42%	47 44%	29 50%	34 43%	39 38%	64 48%	79 47%
SOMEWHAT SATISFIED (2)	160 40%	42 42%	35 34%	52 51%	31 31%	69 37%	92 42%	57 41%	84 36%	101 43%	53 34%	37 35%	68 44%	55 39%	94 36%	59 50%	62 43%	95 38%	48 45%	21 37%	24 31%	38 37%	57 44%	65 38%
SOMEWHAT DISSATISFIED (3)	21 5%	2 2%	8 8%	4 3%	8 8%	12 6%	9 4%	8 5%	13 6%	10 4%	11 7%	12 11%	8 5%	2 1%	11 4%	7 6%	8 5%	13 5%	5 5%	2 3%	6 8%	7 7%	6 5%	8 4%
VERY DISSATISFIED (4)	6 2%	1 1%	4 4%	1 1%	0 0%	5 2%	2 1%	2 1%	4 2%	5 2%	1 1%	0 0%	3 2%	4 3%	3 1%	3 3%	2 1%	5 2%	2 2%	0 1%	2 2%	0 0%	0 0%	6 4%
DON'T KNOW/REFUSED (5)	36 9%	11 11%	6 6%	8 8%	10 10%	17 9%	19 8%	13 10%	21 9%	18 8%	17 11%	3 3%	13 9%	19 14%	27 11%	8 7%	3 2%	33 13%	4 4%	5 8%	12 15%	20 19%	4 3%	12 7%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 8(g): Satisfaction with city services: Water and sewer services

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	211 52%	49 48%	52 51%	59 57%	52 52%	97 52%	114 52%	78 56%	121 52%	107 45%	94 61%	64 60%	58 37%	89 63%	145 56%	48 40%	66 46%	138 56%	56 53%	33 58%	43 55%	56 55%	57 44%	97 57%
SOMEWHAT SATISFIED (2)	150 37%	41 40%	40 39%	35 34%	34 34%	71 38%	79 36%	50 36%	85 36%	96 41%	49 32%	33 31%	80 52%	37 26%	93 36%	51 43%	61 42%	85 34%	36 34%	17 31%	25 33%	36 34%	61 47%	53 31%
SOMEWHAT DISSATISFIED (3)	25 6%	8 8%	2 2%	7 7%	8 8%	10 5%	15 7%	4 3%	20 8%	21 9%	3 2%	4 3%	13 9%	8 6%	10 4%	15 13%	9 6%	16 6%	8 8%	4 7%	6 8%	8 8%	7 6%	10 6%
VERY DISSATISFIED (4)	12 3%	4 3%	4 4%	2 2%	2 2%	7 4%	5 2%	5 3%	4 2%	9 4%	3 2%	3 3%	2 1%	6 4%	7 3%	1 1%	8 5%	4 2%	3 3%	0 0%	1 1%	1 1%	4 3%	7 4%
DON'T KNOW/REFUSED (5)	7 2%	0 0%	3 3%	0 0%	3 3%	1 1%	5 2%	2 1%	5 2%	3 1%	4 3%	3 3%	2 1%	1 1%	3 1%	3 3%	1 1%	6 2%	2 2%	2 4%	2 3%	3 3%	2 1%	2 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 9(a): Satisfaction with city officials: Planning for the future

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	107 26%	28 27%	31 31%	25 25%	23 23%	49 26%	58 27%	36 26%	58 25%	67 28%	34 22%	30 28%	40 26%	36 25%	71 27%	32 27%	49 34%	54 22%	25 24%	11 20%	14 18%	29 28%	33 25%	44 26%
SOMEWHAT SATISFIED (2)	219 54%	50 49%	50 50%	54 52%	65 65%	93 50%	126 58%	69 49%	138 59%	118 50%	94 61%	62 58%	84 54%	72 51%	137 53%	64 54%	73 50%	140 56%	56 53%	38 67%	52 67%	53 51%	70 53%	95 56%
SOMEWHAT DISSATISFIED (3)	22 5%	9 9%	3 3%	5 5%	4 4%	14 7%	8 4%	10 7%	9 4%	11 5%	9 6%	3 3%	3 2%	16 11%	19 7%	2 2%	6 4%	14 6%	1 1%	6 10%	7 9%	3 3%	8 6%	11 7%
VERY DISSATISFIED (4)	10 3%	0 0%	6 6%	1 1%	3 2%	6 3%	4 2%	4 3%	5 2%	8 3%	2 2%	0 0%	4 3%	6 4%	8 3%	2 2%	2 1%	8 3%	3 2%	0 0%	0 0%	3 3%	2 2%	5 3%
DON'T KNOW/REFUSED (5)	47 12%	14 14%	11 10%	17 16%	5 5%	24 13%	23 10%	20 14%	23 10%	32 13%	14 9%	12 12%	22 14%	12 9%	24 9%	19 16%	15 10%	32 13%	21 20%	2 3%	5 6%	15 15%	18 14%	14 8%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 9(b): Satisfaction with city officials: Listening to the concerns of residents

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	95 24%	21 21%	25 25%	23 22%	26 26%	43 23%	52 24%	34 24%	56 24%	48 20%	41 27%	24 23%	32 21%	39 27%	67 26%	21 18%	32 22%	56 23%	28 27%	12 22%	14 18%	19 18%	37 28%	39 23%
SOMEWHAT SATISFIED (2)	175 43%	53 52%	37 37%	38 37%	48 47%	72 39%	103 47%	60 43%	98 42%	95 41%	73 48%	56 53%	58 37%	60 42%	109 42%	54 46%	72 49%	101 41%	45 43%	18 31%	26 33%	41 39%	53 40%	81 48%
SOMEWHAT DISSATISFIED (3)	49 12%	11 11%	12 12%	10 10%	17 17%	28 15%	21 10%	13 9%	33 14%	36 15%	11 7%	9 8%	24 15%	16 12%	32 13%	15 12%	18 12%	31 12%	14 13%	9 16%	14 18%	9 9%	17 13%	23 14%
VERY DISSATISFIED (4)	4 1%	0 0%	1 1%	1 1%	3 2%	1 1%	2 2%	1 1%	3 1%	2 1%	0 0%	0 0%	4 3%	3 1%	1 1%	0 0%	4 2%	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	3 2%
DON'T KNOW/REFUSED (5)	81 20%	16 16%	26 26%	30 30%	9 9%	40 21%	42 19%	30 22%	46 20%	53 22%	26 17%	18 17%	40 26%	24 16%	47 18%	28 23%	23 16%	57 23%	17 16%	18 31%	24 31%	34 33%	24 18%	23 14%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 9(c): Satisfaction with city officials: Managing the city's finances

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	113 28%	30 30%	28 28%	19 18%	36 36%	54 29%	59 27%	34 25%	68 29%	63 27%	44 28%	31 29%	40 26%	42 30%	86 33%	22 19%	40 28%	66 27%	33 31%	11 20%	12 16%	21 20%	29 22%	63 37%
SOMEWHAT SATISFIED (2)	160 40%	39 39%	37 36%	42 42%	42 42%	72 39%	88 40%	61 44%	89 38%	81 35%	73 47%	43 40%	52 33%	65 46%	101 39%	49 41%	55 38%	102 41%	40 38%	21 37%	29 37%	40 38%	58 44%	62 37%
SOMEWHAT DISSATISFIED (3)	26 6%	6 6%	6 6%	4 3%	10 10%	10 5%	16 7%	11 8%	13 6%	19 8%	6 4%	1 1%	16 10%	10 7%	20 8%	6 5%	5 3%	21 9%	4 4%	5 9%	10 13%	10 9%	6 5%	10 6%
VERY DISSATISFIED (4)	6 1%	0 0%	4 4%	1 1%	1 1%	3 2%	3 1%	0 0%	5 2%	4 2%	2 1%	0 0%	3 2%	3 2%	3 1%	3 3%	2 2%	4 1%	1 1%	0 0%	1 1%	0 0%	3 2%	3 2%
DON'T KNOW/REFUSED (5)	100 25%	25 25%	27 26%	37 36%	12 12%	47 25%	53 24%	33 24%	59 25%	67 28%	30 20%	33 30%	44 29%	23 16%	49 19%	39 33%	42 29%	55 22%	28 27%	19 34%	25 33%	33 32%	37 28%	31 18%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 9(d): Satisfaction with city officials: Improving the quality of life in Delaware

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	144 36%	37 36%	46 45%	22 22%	40 39%	62 33%	83 38%	50 36%	83 35%	89 38%	51 33%	46 42%	51 33%	48 34%	94 37%	37 31%	52 36%	86 35%	36 34%	16 28%	21 27%	37 36%	38 29%	69 41%
SOMEWHAT SATISFIED (2)	184 45%	47 46%	39 39%	48 47%	50 49%	76 41%	108 49%	65 46%	106 45%	92 39%	84 54%	45 42%	68 44%	71 50%	121 47%	53 45%	64 44%	116 47%	41 39%	34 60%	46 59%	48 46%	57 43%	79 46%
SOMEWHAT DISSATISFIED (3)	30 7%	6 6%	5 5%	14 14%	4 4%	20 11%	10 5%	6 5%	21 9%	20 9%	7 5%	8 8%	11 7%	10 7%	22 8%	7 6%	10 7%	19 7%	9 9%	2 4%	3 4%	8 7%	14 10%	8 5%
VERY DISSATISFIED (4)	2 1%	0 0%	1 1%	1 1%	0 0%	2 1%	0 0%	1 1%	1 0%	1 0%	1 1%	0 0%	0 0%	2 1%	1 1%	1 0%	0 1%	2 1%	1 0%	0 0%	0 0%	0 0%	0 0%	2 1%
DON'T KNOW/REFUSED (5)	44 11%	12 12%	9 9%	16 16%	7 7%	26 14%	19 9%	17 12%	23 10%	32 14%	11 7%	9 8%	25 16%	11 8%	20 8%	21 18%	19 13%	26 10%	19 18%	5 8%	7 10%	10 10%	23 17%	11 7%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 9(e): Satisfaction with city officials: Keeping residents informed of important issues involving Delaware

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	129 32%	33 33%	35 34%	31 30%	31 31%	57 31%	73 33%	41 30%	74 32%	78 33%	45 29%	29 27%	52 34%	48 34%	78 30%	40 34%	47 32%	75 30%	37 35%	14 24%	16 20%	31 30%	49 37%	49 29%
SOMEWHAT SATISFIED (2)	176 43%	45 45%	35 35%	49 48%	47 46%	81 43%	95 44%	72 51%	95 41%	100 42%	70 46%	37 35%	71 46%	68 48%	128 50%	44 36%	47 33%	127 51%	44 41%	22 39%	36 46%	41 40%	65 50%	69 41%
SOMEWHAT DISSATISFIED (3)	58 14%	12 12%	11 11%	17 16%	19 19%	26 14%	31 14%	16 12%	39 17%	28 12%	29 19%	25 23%	17 11%	16 11%	33 13%	23 19%	31 21%	26 11%	13 12%	11 20%	15 19%	21 20%	8 6%	29 17%
VERY DISSATISFIED (4)	15 4%	3 3%	10 10%	2 2%	1 1%	11 6%	4 2%	2 1%	10 4%	12 5%	4 2%	7 6%	6 4%	2 2%	5 2%	8 6%	9 6%	6 3%	10 10%	1 3%	1 2%	2 2%	4 3%	9 5%
DON'T KNOW/REFUSED (5)	26 6%	8 8%	11 11%	4 4%	3 3%	11 6%	15 7%	8 6%	15 7%	18 7%	6 4%	9 8%	8 5%	8 6%	15 6%	5 4%	11 8%	14 6%	3 3%	8 14%	10 13%	8 7%	6 4%	12 7%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 10: Sustainability often refers to minimizing a city's environmental impact through policies and programs involving, for example, recycling, energy efficiency, and the use of both water and land. How satisfied are you with the performance of city officials in making Delaware a sustainable city ...?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	118 29%	26 26%	40 39%	30 29%	22 22%	58 31%	60 27%	47 34%	57 24%	69 29%	42 27%	34 32%	36 23%	47 33%	75 29%	29 24%	31 22%	80 32%	25 24%	12 22%	15 20%	29 28%	37 28%	52 31%
SOMEWHAT SATISFIED (2)	200 49%	50 49%	45 44%	60 58%	46 46%	88 48%	112 51%	71 51%	116 50%	119 51%	77 50%	48 45%	79 51%	73 51%	129 50%	65 54%	80 56%	118 47%	55 52%	31 55%	42 55%	46 44%	72 55%	83 49%
SOMEWHAT DISSATISFIED (3)	64 16%	15 15%	14 14%	8 8%	26 26%	32 17%	31 14%	16 12%	45 19%	36 15%	26 17%	23 22%	29 19%	11 8%	38 15%	19 16%	22 15%	38 15%	22 20%	12 21%	18 23%	19 19%	18 13%	27 16%
VERY DISSATISFIED (4)	8 2%	4 4%	0 0%	2 2%	3 3%	2 1%	6 3%	0 0%	7 3%	6 2%	2 1%	1 1%	4 2%	3 2%	4 2%	3 3%	3 2%	5 2%	1 1%	0 0%	0 0%	4 4%	0 0%	4 3%
DON'T KNOW/REFUSED (5)	15 4%	6 6%	3 3%	3 3%	3 3%	5 3%	10 4%	5 4%	9 4%	6 2%	7 5%	1 1%	7 4%	7 5%	12 5%	3 3%	8 5%	7 3%	3 3%	1 2%	2 2%	6 6%	5 4%	4 2%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(a): Satisfaction with the City of Delaware: The amount of public parking

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO FIVE	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	49 12%	11 10%	15 15%	13 12%	10 10%	31 17%	18 8%	17 12%	29 12%	28 12%	18 12%	16 15%	12 8%	20 14%	31 12%	15 13%	16 11%	29 12%	16 15%	9 16%	10 13%	11 10%	18 13%	21 12%
SOMEWHAT SATISFIED (2)	161 40%	32 32%	26 26%	61 60%	41 41%	71 38%	90 41%	55 39%	95 41%	100 43%	53 35%	42 39%	63 41%	56 39%	93 36%	61 51%	50 35%	106 43%	37 35%	18 31%	29 37%	48 46%	49 37%	64 38%
SOMEWHAT DISSATISFIED (3)	122 30%	44 44%	28 28%	19 19%	30 30%	54 29%	68 31%	38 27%	73 31%	63 27%	54 35%	32 30%	52 34%	38 26%	90 35%	24 20%	56 39%	62 25%	31 29%	20 35%	24 31%	27 26%	45 34%	50 30%
VERY DISSATISFIED (4)	61 15%	13 13%	22 22%	7 7%	18 18%	19 10%	42 19%	22 16%	35 15%	33 14%	27 17%	9 8%	27 18%	25 18%	42 16%	16 14%	19 13%	42 17%	19 18%	5 9%	9 12%	17 17%	19 15%	24 14%
DON'T KNOW/REFUSED (5)	13 3%	1 1%	9 9%	2 2%	0 0%	11 6%	2 1%	8 6%	2 1%	11 5%	2 1%	9 8%	0 0%	4 3%	2 1%	2 2%	3 2%	10 4%	4 4%	6 10%	6 7%	1 1%	1 1%	10 6%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(b): Satisfaction with the City of Delaware: Access to quality health care

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	178 44%	48 47%	44 43%	52 51%	34 34%	83 45%	95 44%	70 50%	91 39%	97 41%	69 45%	44 41%	53 34%	81 56%	119 46%	43 36%	58 40%	110 44%	40 38%	23 40%	32 41%	41 39%	66 50%	71 42%
SOMEWHAT SATISFIED (2)	166 41%	36 36%	39 38%	39 38%	52 51%	85 46%	81 37%	59 43%	96 41%	97 41%	65 42%	44 41%	77 50%	45 31%	103 40%	54 45%	59 41%	107 43%	52 49%	21 37%	30 39%	44 42%	49 37%	73 43%
SOMEWHAT DISSATISFIED (3)	29 7%	10 10%	8 8%	3 3%	9 9%	9 5%	20 9%	4 3%	23 10%	17 7%	12 8%	12 11%	10 7%	7 5%	23 9%	6 5%	15 11%	13 5%	10 10%	5 9%	7 9%	8 8%	10 7%	11 7%
VERY DISSATISFIED (4)	6 1%	1 1%	2 1%	3 3%	1 1%	4 2%	2 1%	2 1%	4 2%	4 2%	2 1%	1 1%	3 2%	3 2%	3 1%	3 2%	2 1%	4 2%	1 1%	0 0%	1 1%	1 1%	0 0%	5 3%
DON'T KNOW/REFUSED (5)	26 7%	6 6%	9 9%	6 6%	5 5%	6 3%	21 9%	4 3%	21 9%	19 8%	6 4%	7 6%	11 7%	8 6%	11 4%	13 11%	10 7%	15 6%	3 3%	7 13%	7 9%	10 10%	7 6%	9 5%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(c): Satisfaction with the City of Delaware: The amount of traffic congestion in Delaware

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	44 11%	10 10%	10 10%	13 12%	11 11%	26 14%	18 8%	12 9%	27 12%	22 9%	17 11%	13 13%	17 11%	14 10%	30 12%	12 10%	15 10%	27 11%	10 10%	3 5%	7 9%	20 19%	13 10%	12 7%
SOMEWHAT SATISFIED (2)	157 39%	31 30%	38 38%	61 59%	27 27%	69 37%	88 40%	69 49%	77 33%	94 40%	60 39%	44 41%	54 35%	59 41%	83 32%	61 51%	55 38%	100 40%	43 41%	22 39%	26 33%	33 32%	56 42%	68 40%
SOMEWHAT DISSATISFIED (3)	121 30%	38 38%	27 26%	20 20%	36 36%	58 31%	63 29%	34 24%	76 32%	61 26%	55 36%	27 25%	58 37%	36 25%	85 33%	28 23%	55 38%	63 25%	26 24%	22 39%	32 40%	32 31%	44 33%	45 27%
VERY DISSATISFIED (4)	79 19%	22 21%	25 25%	5 5%	26 26%	31 17%	47 22%	23 16%	53 23%	56 24%	21 14%	23 21%	26 17%	29 20%	59 23%	17 14%	19 13%	56 23%	27 25%	10 17%	13 17%	19 18%	18 14%	42 25%
DON'T KNOW/REFUSED (5)	4 1%	0 0%	0 0%	3 3%	0 0%	1 1%	3 1%	2 1%	1 0%	2 1%	1 1%	0 0%	0 0%	4 3%	2 1%	1 1%	0 0%	3 1%	0 0%	0 0%	0 0%	0 0%	1 1%	3 2%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(d): Satisfaction with the City of Delaware: Access to educational opportunities

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	196 48%	47 46%	57 57%	40 39%	51 51%	83 45%	112 51%	65 46%	116 50%	111 47%	74 48%	56 52%	65 42%	74 52%	124 48%	52 44%	69 48%	118 47%	50 47%	22 39%	30 38%	47 46%	54 41%	94 56%
SOMEWHAT SATISFIED (2)	164 41%	43 42%	30 30%	45 44%	46 46%	80 43%	84 38%	61 44%	87 37%	97 41%	61 39%	38 36%	72 46%	54 38%	102 39%	55 46%	65 45%	96 39%	44 42%	28 49%	39 50%	35 34%	64 49%	65 38%
SOMEWHAT DISSATISFIED (3)	16 4%	1 1%	5 5%	8 8%	1 1%	7 4%	9 4%	5 4%	11 5%	11 5%	5 3%	10 9%	5 3%	2 1%	13 5%	3 2%	4 3%	11 5%	8 8%	4 7%	5 7%	3 3%	9 7%	4 2%
VERY DISSATISFIED (4)	4 1%	1 1%	2 2%	2 2%	0 0%	1 1%	3 1%	2 1%	2 1%	2 1%	2 2%	0 0%	1 1%	3 2%	3 1%	1 1%	1 1%	3 1%	1 1%	0 0%	0 0%	1 1%	1 0%	2 1%
DON'T KNOW/REFUSED (5)	25 6%	10 9%	6 6%	7 7%	2 2%	14 8%	11 5%	7 5%	18 8%	14 6%	11 7%	3 3%	12 8%	10 7%	17 6%	8 7%	5 4%	20 8%	2 2%	3 5%	4 5%	16 16%	4 3%	5 3%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(e): Satisfaction with the City of Delaware: The timing of traffic signals throughout the community

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	85 21%	21 20%	23 23%	25 25%	16 16%	39 21%	46 21%	20 15%	52 22%	50 21%	28 18%	27 25%	25 16%	33 23%	49 19%	30 25%	27 19%	54 22%	24 23%	3 6%	6 7%	29 28%	28 21%	27 16%
SOMEWHAT SATISFIED (2)	183 45%	49 49%	45 44%	46 45%	44 44%	80 43%	103 47%	70 50%	103 44%	102 43%	74 48%	44 41%	78 51%	61 43%	119 46%	55 46%	64 44%	116 47%	56 53%	28 50%	36 46%	46 45%	64 49%	73 43%
SOMEWHAT DISSATISFIED (3)	87 22%	18 18%	17 17%	22 22%	29 29%	39 21%	48 22%	33 24%	53 22%	51 22%	35 23%	21 20%	33 22%	33 23%	59 23%	25 21%	29 20%	56 22%	12 11%	14 25%	23 29%	21 21%	27 21%	39 23%
VERY DISSATISFIED (4)	39 10%	12 11%	13 12%	7 7%	8 8%	22 12%	17 8%	14 10%	24 10%	27 11%	13 8%	10 9%	18 11%	12 8%	29 11%	6 5%	21 15%	18 7%	11 10%	9 16%	11 14%	4 4%	11 8%	24 14%
DON'T KNOW/REFUSED (5)	10 2%	1 1%	4 4%	2 2%	3 3%	6 3%	5 2%	2 1%	3 1%	5 2%	4 3%	5 5%	1 1%	4 3%	3 1%	3 2%	4 3%	5 2%	3 3%	2 3%	3 3%	3 3%	1 1%	7 4%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(f): Satisfaction with the City of Delaware: Access to affordable housing

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	155 38%	37 36%	43 43%	34 33%	41 41%	82 44%	74 34%	48 35%	93 40%	84 36%	65 42%	51 47%	54 35%	51 36%	113 44%	30 25%	61 42%	91 36%	36 34%	28 49%	34 43%	45 44%	52 39%	58 34%
SOMEWHAT SATISFIED (2)	134 33%	46 46%	26 25%	27 26%	35 35%	51 27%	84 38%	48 35%	76 33%	76 33%	51 33%	28 26%	54 35%	52 36%	93 36%	34 28%	47 33%	80 32%	29 27%	13 23%	23 30%	32 30%	42 32%	61 36%
SOMEWHAT DISSATISFIED (3)	44 11%	9 9%	12 12%	13 12%	10 10%	14 8%	29 13%	12 8%	31 13%	28 12%	15 9%	11 11%	20 13%	12 8%	19 7%	23 20%	20 14%	23 9%	12 11%	8 14%	12 16%	14 14%	10 8%	19 11%
VERY DISSATISFIED (4)	21 5%	3 3%	8 8%	5 5%	5 5%	9 5%	12 6%	4 3%	16 7%	14 6%	5 3%	2 2%	10 7%	9 6%	8 3%	14 11%	7 5%	14 6%	7 7%	1 2%	1 2%	4 4%	7 5%	11 6%
DON'T KNOW/REFUSED (5)	50 12%	6 6%	11 11%	24 23%	9 8%	31 17%	19 9%	26 19%	18 8%	32 14%	18 12%	15 14%	16 10%	19 14%	26 10%	19 16%	10 7%	40 16%	22 21%	6 11%	7 10%	9 8%	21 16%	20 12%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(g): Satisfaction with the City of Delaware: Access to upscale housing

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	154 38%	42 42%	41 40%	37 36%	35 35%	81 44%	73 33%	47 34%	91 39%	88 38%	57 37%	46 43%	56 36%	52 37%	105 41%	37 31%	68 47%	79 32%	45 43%	24 42%	29 37%	45 43%	52 39%	58 34%
SOMEWHAT SATISFIED (2)	148 37%	39 38%	33 32%	40 39%	37 37%	54 29%	95 43%	50 36%	87 37%	79 33%	66 43%	39 36%	52 33%	58 40%	110 42%	33 28%	53 36%	94 38%	30 28%	16 28%	24 31%	28 27%	47 36%	74 43%
SOMEWHAT DISSATISFIED (3)	21 5%	6 6%	3 3%	2 2%	9 9%	13 7%	7 3%	5 4%	14 6%	10 4%	10 6%	5 4%	10 7%	6 4%	16 6%	4 3%	6 4%	14 6%	5 5%	4 8%	10 12%	7 7%	5 4%	9 5%
VERY DISSATISFIED (4)	11 3%	1 1%	3 3%	2 2%	5 5%	6 3%	5 2%	1 1%	10 4%	8 4%	3 2%	1 1%	8 5%	2 1%	2 1%	9 7%	3 2%	8 3%	6 6%	1 1%	1 1%	4 4%	2 2%	5 3%
DON'T KNOW/REFUSED (5)	70 17%	13 13%	22 21%	22 21%	14 14%	32 17%	39 18%	36 26%	32 14%	49 21%	19 12%	17 16%	29 19%	25 17%	26 10%	36 30%	15 10%	55 22%	19 18%	12 21%	14 18%	19 18%	26 20%	25 15%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(h): Satisfaction with the City of Delaware: Community activities for teenagers

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	40 10%	8 8%	12 12%	11 10%	9 9%	20 11%	20 9%	11 8%	27 12%	24 10%	15 10%	13 12%	14 9%	13 9%	25 10%	11 9%	21 14%	15 6%	15 14%	3 6%	3 4%	7 6%	16 12%	17 10%
SOMEWHAT SATISFIED (2)	125 31%	34 34%	27 26%	33 32%	31 31%	68 36%	57 26%	42 30%	66 28%	80 34%	40 26%	25 23%	57 37%	43 30%	72 28%	45 38%	44 31%	79 32%	41 39%	20 35%	29 37%	33 32%	45 34%	47 28%
SOMEWHAT DISSATISFIED (3)	71 18%	13 13%	13 12%	12 12%	34 33%	28 15%	43 20%	23 17%	45 19%	41 17%	27 18%	25 24%	28 18%	17 12%	46 18%	19 16%	25 17%	44 18%	23 22%	6 10%	6 8%	9 9%	20 15%	43 25%
VERY DISSATISFIED (4)	27 7%	2 2%	11 11%	12 12%	3 3%	7 4%	20 9%	9 6%	18 8%	22 9%	5 3%	10 9%	8 5%	10 7%	11 4%	16 13%	12 8%	15 6%	7 7%	2 4%	3 4%	0 0%	5 4%	22 13%
DON'T KNOW/REFUSED (5)	141 35%	43 43%	39 38%	35 35%	24 24%	63 34%	78 36%	54 39%	77 33%	68 29%	66 43%	34 31%	47 31%	60 42%	104 40%	28 24%	43 29%	95 38%	20 19%	25 45%	36 46%	55 53%	46 35%	40 23%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(i): Satisfaction with the City of Delaware: Access to white-collar jobs

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	59 14%	22 22%	13 13%	8 8%	16 16%	28 15%	31 14%	18 13%	33 14%	31 13%	24 16%	18 16%	22 15%	19 13%	43 17%	13 11%	32 22%	24 10%	14 13%	11 20%	11 15%	12 12%	19 14%	28 16%
SOMEWHAT SATISFIED (2)	140 35%	37 37%	39 38%	32 31%	32 32%	55 30%	85 39%	57 41%	78 33%	74 31%	64 42%	46 43%	50 32%	44 31%	93 36%	33 28%	46 32%	91 37%	39 37%	18 32%	29 38%	43 42%	39 29%	58 34%
SOMEWHAT DISSATISFIED (3)	87 21%	18 18%	15 15%	34 33%	20 20%	53 28%	34 16%	24 17%	55 24%	57 24%	28 18%	27 25%	40 26%	19 14%	49 19%	32 27%	35 24%	50 20%	29 28%	12 21%	18 24%	21 20%	36 28%	29 17%
VERY DISSATISFIED (4)	32 8%	4 4%	9 9%	5 5%	14 14%	15 8%	18 8%	5 3%	28 12%	25 11%	8 5%	6 5%	21 13%	6 4%	18 7%	14 12%	12 8%	20 8%	7 6%	5 10%	6 8%	11 10%	4 3%	18 11%
DON'T KNOW/REFUSED (5)	87 22%	20 20%	26 26%	23 22%	19 19%	36 19%	52 24%	36 26%	40 17%	49 21%	30 20%	11 10%	22 14%	55 38%	55 21%	26 22%	20 14%	63 25%	17 16%	10 18%	12 16%	17 16%	34 26%	36 21%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(j): Satisfaction with the City of Delaware: The condition of local streets through Delaware's subdivisions

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO FIVE	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	124 31%	38 38%	40 40%	20 19%	26 26%	68 36%	57 26%	47 34%	62 26%	69 29%	50 32%	40 38%	41 27%	42 30%	72 28%	34 29%	55 38%	64 26%	23 22%	21 37%	27 34%	30 29%	43 33%	51 30%
SOMEWHAT SATISFIED (2)	182 45%	41 40%	38 37%	58 57%	46 46%	78 42%	104 48%	61 44%	108 46%	102 43%	73 47%	47 44%	72 47%	63 44%	125 48%	50 42%	54 37%	123 49%	60 57%	23 41%	32 41%	55 53%	59 45%	68 40%
SOMEWHAT DISSATISFIED (3)	62 15%	16 16%	16 16%	11 11%	18 18%	21 11%	41 19%	18 13%	43 18%	38 16%	23 15%	14 13%	31 20%	17 12%	36 14%	25 21%	22 15%	39 16%	16 15%	6 10%	12 15%	16 16%	13 10%	32 19%
VERY DISSATISFIED (4)	24 6%	6 6%	5 5%	6 6%	7 7%	16 8%	8 4%	6 5%	16 7%	19 8%	3 2%	5 5%	9 6%	9 6%	19 7%	5 4%	12 8%	12 5%	7 6%	6 10%	6 8%	0 0%	10 8%	13 8%
DON'T KNOW/REFUSED (5)	13 3%	0 0%	2 2%	7 7%	4 4%	4 2%	9 4%	8 6%	5 2%	7 3%	5 4%	1 1%	1 1%	12 8%	7 3%	4 4%	2 1%	11 4%	0 0%	1 1%	1 1%	1 1%	6 4%	6 4%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 11(k): Satisfaction with the City of Delaware: The condition of the main roads through Delaware

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY SATISFIED (1)	130 32%	32 32%	26 25%	45 44%	28 27%	64 35%	65 30%	40 28%	76 32%	74 31%	50 33%	48 45%	47 30%	35 25%	74 29%	42 35%	44 30%	80 32%	26 25%	19 34%	26 34%	42 41%	40 31%	47 28%
SOMEWHAT SATISFIED (2)	174 43%	36 35%	47 47%	43 42%	49 49%	76 41%	98 45%	66 47%	100 43%	94 40%	75 49%	35 33%	73 47%	66 46%	113 44%	55 46%	60 41%	111 44%	49 47%	22 39%	26 34%	40 38%	54 41%	81 48%
SOMEWHAT DISSATISFIED (3)	69 17%	22 22%	20 20%	12 11%	15 15%	32 17%	37 17%	26 19%	37 16%	43 18%	23 15%	13 12%	27 17%	29 20%	48 19%	15 12%	25 18%	43 17%	19 18%	8 14%	17 22%	14 14%	28 21%	26 15%
VERY DISSATISFIED (4)	29 7%	12 11%	7 7%	2 1%	9 8%	13 7%	15 7%	6 4%	21 9%	23 10%	5 3%	11 10%	8 5%	10 7%	21 8%	8 7%	15 11%	14 5%	11 10%	7 12%	7 9%	7 6%	9 7%	13 8%
DON'T KNOW/REFUSED (5)	3 1%	0 0%	1 1%	2 2%	0 0%	0 0%	3 1%	1 1%	1 0%	0 0%	1 0%	1 1%	0 0%	2 2%	2 1%	0 0%	1 0%	1 1%	0 0%	1 1%	1 1%	1 1%	0 0%	2 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 12: Now, is the pace of commercial development in Delaware – including retail and office space – too fast, too slow, or just about right?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
TOO FAST (1)	28 7%	3 3%	11 11%	6 6%	8 8%	11 6%	18 8%	9 6%	19 8%	11 5%	17 11%	7 7%	10 7%	10 7%	16 6%	9 7%	11 7%	17 7%	9 9%	3 6%	5 6%	4 4%	13 10%	11 6%
TOO SLOW (2)	112 28%	29 28%	31 30%	21 21%	32 32%	60 32%	52 24%	39 28%	66 28%	67 28%	40 26%	31 29%	40 26%	41 29%	73 28%	31 26%	43 30%	67 27%	29 27%	26 46%	35 45%	33 32%	22 16%	58 34%
ABOUT RIGHT (3)	254 63%	67 66%	57 56%	73 71%	57 57%	115 62%	139 64%	85 61%	145 62%	151 64%	92 60%	68 64%	101 65%	84 59%	163 63%	76 63%	88 61%	157 63%	67 63%	27 47%	37 48%	66 64%	90 69%	97 57%
DON'T KNOW/REFUSED (4)	11 3%	2 2%	3 2%	2 2%	4 4%	1 0%	10 4%	7 5%	4 2%	6 3%	4 3%	1 1%	3 2%	7 5%	6 3%	4 3%	3 2%	7 3%	1 1%	1 1%	1 1%	0 0%	7 5%	4 2%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 13: Is the pace of residential development in Delaware too fast, too slow, or just about right?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
TOO FAST (1)	115 28%	26 26%	37 37%	35 34%	17 17%	42 23%	73 33%	50 36%	61 26%	59 25%	53 34%	25 24%	46 30%	44 31%	77 30%	33 27%	32 22%	81 32%	43 40%	9 16%	19 25%	27 26%	34 26%	54 32%
TOO SLOW (2)	28 7%	5 5%	5 5%	8 8%	10 10%	18 9%	11 5%	4 3%	19 8%	19 8%	8 5%	12 11%	10 6%	7 5%	3 1%	21 18%	12 8%	16 6%	10 9%	5 8%	5 6%	12 11%	8 6%	8 5%
ABOUT RIGHT (3)	252 62%	69 69%	57 56%	56 54%	70 70%	126 68%	127 58%	81 58%	149 64%	153 65%	88 57%	69 64%	98 63%	85 60%	172 67%	63 52%	99 69%	145 58%	51 48%	42 75%	53 68%	62 60%	85 65%	105 62%
DON'T KNOW/REFUSED (4)	9 2%	1 1%	1 1%	4 4%	3 3%	0 0%	8 4%	3 3%	5 2%	4 2%	5 3%	1 1%	1 1%	7 5%	6 2%	3 3%	1 1%	7 3%	2 2%	1 1%	1 1%	3 3%	4 3%	2 1%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 14: As you look ahead, say, three to five years from now, what would you like to see more of in Delaware?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101	101	102	100	186	219	139	234	235	154	107	155	143	258	119	145	249	106	57	78	104	132	169
	25%	25%	25%	25%	46%	54%	34%	58%	58%	38%	26%	38%	35%	64%	29%	36%	61%	26%	14%	19%	26%	33%	42%	
BETTER TRAFFIC FLOW (01)	48	12	13	6	17	27	21	12	34	31	14	8	22	17	43	4	15	30	11	6	14	14	11	22
	12%	12%	13%	6%	17%	14%	10%	9%	14%	13%	9%	8%	14%	12%	17%	3%	10%	12%	10%	11%	18%	14%	9%	13%
BETTER/MORE BUS SYSTEMS (02)	7	1	1	1	4	0	6	1	6	4	2	2	3	2	0	6	0	7	5	0	0	6	0	0
	2%	1%	1%	1%	4%	0%	3%	1%	3%	2%	2%	2%	2%	1%	0%	5%	0%	3%	5%	0%	0%	6%	0%	0%
MORE/BETTER JOBS (03)	36	3	8	16	10	28	8	21	14	29	6	7	23	6	13	17	3	32	17	9	14	11	13	12
	9%	3%	8%	15%	10%	15%	4%	15%	6%	12%	4%	6%	15%	4%	5%	14%	2%	13%	16%	15%	18%	10%	10%	7%
PARKING DOWNTOWN (04)	25	4	8	5	7	8	17	12	12	6	17	3	8	14	17	4	6	17	4	2	4	6	4	14
	6%	4%	8%	5%	7%	4%	8%	8%	5%	3%	11%	2%	5%	10%	7%	4%	4%	7%	4%	3%	5%	6%	3%	8%
RAILROAD OVERPASS (05)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%
PROGRAMS FOR TEENS/YOUTH (06)	41	6	9	12	15	12	29	10	31	28	12	14	18	8	21	19	26	15	7	5	6	2	15	24
	10%	6%	9%	12%	15%	7%	13%	7%	13%	12%	8%	13%	12%	6%	8%	16%	18%	6%	7%	9%	8%	2%	12%	14%
CLOTHING/DEPARTMENT STORES/SHOPPING (07)	32	12	6	10	4	11	21	9	22	20	10	11	7	14	22	10	7	25	12	7	8	13	6	13
	8%	11%	6%	10%	4%	6%	10%	6%	9%	8%	7%	10%	5%	10%	9%	8%	5%	10%	12%	13%	11%	12%	5%	8%
SENIOR HOUSING/SERVICES (08)	7	1	2	1	4	3	4	7	0	5	2	0	0	7	5	2	0	7	0	0	0	1	0	6
	2%	1%	2%	1%	4%	1%	2%	5%	0%	2%	1%	0%	0%	5%	2%	2%	0%	3%	0%	0%	0%	1%	0%	4%
HIGHER EDUCATION (09)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
INCREASE/MAINTAIN DOWNTOWN RETAIL (10)	31	12	4	7	9	6	25	9	19	7	21	11	12	8	19	9	9	21	7	4	4	12	9	9
	8%	12%	4%	6%	9%	3%	11%	6%	8%	3%	14%	10%	8%	5%	7%	7%	6%	8%	6%	6%	5%	12%	7%	6%
PARKS/GREEN SPACE (11)	43	4	11	17	11	16	27	9	29	20	22	18	13	11	25	14	15	28	5	3	8	11	13	18
	11%	4%	11%	16%	11%	8%	12%	7%	12%	9%	14%	17%	8%	8%	10%	12%	10%	11%	4%	6%	11%	11%	10%	11%
BIKE PATHS (12)	22	4	7	5	6	4	18	6	13	8	13	7	9	6	17	2	6	15	7	0	3	9	4	8
	5%	4%	7%	5%	6%	2%	8%	5%	6%	3%	9%	6%	6%	4%	7%	2%	4%	6%	1%	4%	9%	3%	5%	
BETTER ROADS (13)	27	8	2	2	16	14	13	2	25	23	3	3	18	7	23	4	10	18	5	6	13	6	8	13
	7%	8%	2%	2%	16%	8%	6%	1%	11%	10%	2%	3%	11%	5%	9%	3%	7%	7%	4%	11%	17%	6%	6%	8%
BETTER YMCA/REC (14)	24	6	5	6	7	15	9	9	14	13	11	14	7	3	14	9	10	14	5	0	3	9	7	8
	6%	6%	5%	6%	7%	8%	4%	6%	6%	5%	7%	13%	4%	2%	5%	8%	7%	6%	5%	0%	4%	8%	6%	5%
CHURCHES (16)	1	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
BETTER APARTMENTS (18)	3	1	0	0	2	2	0	0	2	0	2	1	0	1	0	3	0	3	0	1	1	2	0	0
	1%	1%	0%	0%	2%	1%	0%	0%	1%	0%	1%	1%	0%	1%	0%	2%	0%	1%	0%	3%	2%	2%	0%	0%

(continued)

## The City of Delaware Community Attitudes Survey

Question 14: As you look ahead, say, three to five years from now, what would you like to see more of in Delaware?  
(continued)

	WARD				Q37: GENDER	Q35: PHONE	Q33: EDUCATION		Q32: AGE	Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE							
	1	2	3	4	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
TOTAL RESPONDENTS	405	101	101	102	100	186	219	139	234	235	154	107	155	143	258	119	145	249	106	57	78	104	132	169
	25%	25%	25%	25%	46%	54%	34%	58%	58%	38%	26%	38%	35%	64%	29%	36%	61%	26%	14%	19%	26%	33%	42%	
RESTAURANTS, NOT SPECIFIED (20)	49	20	13	7	9	21	28	13	32	26	21	15	16	18	38	9	18	29	14	11	15	15	11	23
	12%	20%	13%	7%	9%	11%	13%	10%	14%	11%	14%	14%	10%	13%	15%	8%	13%	12%	13%	20%	20%	14%	8%	14%
CHAIN RESTAURANTS (21)	19	4	7	3	5	9	10	6	13	13	6	5	8	5	10	7	12	7	4	5	5	2	9	8
	5%	4%	7%	3%	5%	5%	4%	4%	5%	5%	4%	5%	5%	4%	4%	6%	8%	3%	4%	10%	7%	2%	7%	5%
UPSCALE RESTAURANTS (22)	8	5	1	3	0	4	4	3	5	6	2	0	4	4	6	1	4	4	2	1	1	3	4	1
	2%	4%	1%	3%	0%	2%	2%	2%	2%	3%	1%	0%	2%	3%	2%	1%	3%	2%	2%	2%	1%	3%	3%	1%
UTILITIES (24)	2	1	1	0	0	2	0	0	2	0	2	0	1	1	2	0	1	1	0	2	2	0	1	1
	1%	1%	1%	0%	0%	1%	0%	0%	1%	0%	2%	0%	1%	1%	1%	0%	1%	0%	0%	4%	3%	0%	1%	1%
RECYCLING (26)	6	3	1	2	0	2	4	0	6	2	4	3	3	0	5	1	1	5	1	1	2	4	1	1
	1%	3%	1%	2%	0%	1%	2%	0%	2%	1%	2%	2%	2%	0%	2%	1%	1%	2%	1%	3%	4%	1%	1%	1%
LARGE RETAIL/BIG BOX STORES (28)	3	0	1	2	1	1	3	0	3	2	2	0	3	1	3	0	0	3	0	3	3	3	0	1
	1%	0%	1%	1%	1%	0%	1%	0%	1%	1%	1%	0%	2%	0%	1%	0%	0%	1%	0%	5%	3%	3%	0%	0%
COMMUNITY EVENTS/FUN THINGS TO DO (30)	10	3	0	2	4	2	8	5	5	3	7	5	1	4	6	3	1	8	4	1	2	3	2	6
	3%	3%	0%	2%	4%	1%	4%	3%	2%	1%	4%	5%	1%	3%	2%	3%	1%	3%	4%	2%	3%	3%	1%	3%
MORE/BETTER HEALTH CARE (32)	6	3	4	0	0	2	5	3	3	3	3	3	2	2	2	3	5	2	4	0	0	1	2	4
	2%	3%	4%	0%	0%	1%	2%	2%	1%	1%	2%	3%	1%	1%	1%	3%	3%	1%	4%	0%	0%	1%	1%	2%
LATE NIGHT OPTIONS (33)	3	0	3	0	0	3	0	0	0	3	0	3	0	0	0	0	3	0	3	0	0	0	0	3
	1%	0%	3%	0%	0%	2%	0%	0%	0%	1%	0%	3%	0%	0%	0%	2%	0%	3%	0%	0%	0%	0%	0%	2%
GROCERY STORES (34)	3	0	2	1	0	1	2	2	2	1	2	0	2	2	1	0	2	2	2	1	1	0	3	0
	1%	0%	2%	1%	0%	1%	1%	1%	1%	0%	1%	0%	1%	1%	0%	0%	1%	1%	2%	2%	1%	0%	2%	0%
AFFORDABLE HOUSING (36)	13	2	2	8	2	4	9	4	10	9	4	4	6	4	3	10	6	7	2	2	2	2	6	5
	3%	2%	2%	7%	2%	2%	4%	3%	4%	4%	3%	3%	4%	3%	1%	9%	4%	3%	2%	3%	2%	2%	4%	3%
MORE/BETTER SCHOOLS (38)	8	5	1	1	1	5	3	0	7	3	5	3	3	2	6	2	5	3	6	2	2	3	2	3
	2%	5%	1%	1%	1%	3%	1%	0%	3%	1%	3%	3%	2%	1%	2%	3%	1%	5%	3%	2%	3%	2%	2%	2%
BETTER CITY LEADERS (39)	3	0	2	0	1	1	2	1	0	0	2	0	2	2	0	0	2	1	0	0	0	0	1	1
	1%	0%	2%	0%	1%	0%	1%	0%	0%	1%	0%	0%	2%	1%	0%	0%	1%	1%	0%	0%	0%	0%	1%	1%
MORE BUSINESSES (40)	26	6	5	7	8	17	9	6	18	16	7	11	8	7	15	10	12	12	11	5	5	10	7	9
	6%	6%	5%	7%	8%	9%	4%	4%	8%	7%	5%	10%	5%	5%	6%	8%	9%	5%	10%	9%	7%	10%	5%	5%
OTHER (97)	12	1	3	3	5	3	9	5	7	7	5	3	2	6	10	2	4	8	3	1	2	2	4	6
	3%	1%	3%	3%	5%	1%	4%	4%	3%	3%	3%	3%	2%	4%	4%	1%	2%	3%	2%	2%	2%	3%	3%	4%
DON'T KNOW/REFUSED (98)	49	18	15	11	5	23	26	22	18	29	18	4	16	29	32	16	14	34	7	6	6	9	23	16
	12%	18%	14%	11%	5%	12%	12%	16%	8%	12%	12%	4%	10%	20%	12%	13%	10%	14%	7%	10%	8%	9%	18%	9%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(a): Priority for city officials: Repairing and repaving streets

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	197 49%	46 46%	53 53%	49 48%	50 50%	78 42%	119 56%	65 48%	118 51%	124 53%	63 42%	50 47%	65 43%	81 59%	119 47%	66 57%	71 49%	119 49%	54 51%	21 38%	31 40%	43 42%	52 40%	101 61%
MEDIUM (2)	172 43%	52 52%	39 40%	40 39%	42 42%	91 49%	82 38%	64 48%	92 40%	91 39%	77 51%	40 37%	84 55%	48 35%	115 45%	42 36%	65 45%	103 42%	39 37%	25 45%	37 48%	50 49%	65 50%	57 34%
LOW (3)	26 6%	0 0%	7 7%	13 12%	7 7%	16 9%	10 5%	2 1%	22 10%	15 6%	10 7%	17 16%	4 3%	5 3%	19 8%	6 5%	8 6%	18 7%	11 10%	9 16%	9 12%	7 7%	12 9%	7 4%
DON'T KNOW/REFUSED (4)	4 1%	2 2%	0 0%	0 0%	2 2%	0 0%	4 2%	3 2%	0 0%	3 1%	1 1%	0 0%	0 0%	4 3%	1 0%	3 2%	0 0%	4 1%	1 1%	0 0%	0 0%	1 1%	2 1%	0 0%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(b): Priority for city officials: Building new road connections to improve access around the city

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	197 49%	63 64%	52 52%	35 35%	47 47%	97 53%	99 46%	59 44%	118 51%	68 45%	37 34%	78 51%	81 59%	144 57%	45 38%	71 49%	117 48%	52 50%	28 50%	37 48%	52 51%	58 44%	87 52%	
MEDIUM (2)	122 31%	23 23%	33 33%	29 29%	37 37%	37 20%	85 40%	38 29%	75 32%	60 26%	59 39%	41 39%	47 31%	33 24%	77 30%	33 28%	58 40%	63 26%	26 25%	16 29%	24 32%	26 26%	42 32%	54 33%
LOW (3)	74 19%	10 10%	14 14%	36 36%	14 14%	49 27%	25 12%	32 24%	39 17%	50 21%	21 14%	29 27%	28 18%	17 13%	30 12%	37 32%	16 11%	57 24%	26 24%	12 21%	16 20%	22 21%	30 23%	23 14%
DON'T KNOW/REFUSED (4)	5 1%	3 3%	0 0%	1 1%	1 0%	0 2%	5 4%	5 4%	0 0%	3 1%	2 2%	0 0%	0 4%	5 1%	3 2%	2 0%	0 2%	5 1%	1 0%	0 0%	0 2%	2 1%	1 1%	2 1%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(c): Priority for city officials: Building more bike paths

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	133 33%	33 33%	30 30%	43 43%	27 27%	48 26%	85 40%	35 26%	84 36%	70 30%	53 35%	46 43%	41 26%	46 34%	82 32%	40 34%	49 34%	78 32%	36 34%	15 27%	20 27%	30 30%	44 34%	58 35%
MEDIUM (2)	157 39%	39 40%	35 36%	37 37%	46 46%	81 44%	77 36%	65 49%	82 35%	89 38%	67 44%	32 30%	75 49%	50 36%	103 41%	50 43%	66 45%	91 37%	48 46%	23 42%	29 38%	35 34%	64 49%	58 35%
LOW (3)	102 26%	26 26%	32 33%	19 19%	25 25%	53 29%	49 23%	29 22%	67 29%	71 30%	28 19%	29 27%	38 25%	35 25%	65 26%	25 21%	30 21%	69 28%	21 20%	18 32%	28 36%	36 35%	21 16%	46 28%
DON'T KNOW/REFUSED (4)	6 2%	1 1%	1 1%	2 2%	2 2%	3 1%	4 2%	5 4%	0 0%	3 1%	3 2%	0 0%	0 0%	6 5%	4 1%	2 1%	0 0%	5 2%	0 0%	0 0%	0 0%	1 1%	2 2%	3 2%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(d): Priority for city officials: Building a parking garage downtown

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	140 35%	34 34%	46 47%	23 23%	37 37%	54 29%	86 40%	59 44%	69 30%	81 35%	53 35%	33 31%	47 31%	59 43%	93 36%	32 28%	40 28%	96 39%	38 36%	16 29%	23 29%	31 30%	29 22%	81 49%
MEDIUM (2)	100 25%	32 32%	26 26%	20 19%	23 23%	42 23%	58 27%	25 19%	62 27%	45 19%	51 34%	21 20%	46 30%	33 24%	71 28%	23 20%	50 35%	46 19%	25 24%	12 22%	17 22%	21 20%	40 30%	39 24%
LOW (3)	154 39%	33 34%	26 27%	55 54%	39 40%	88 48%	66 31%	48 36%	99 43%	104 45%	46 30%	53 49%	61 39%	41 30%	89 35%	58 49%	55 38%	96 40%	42 40%	28 50%	37 49%	50 49%	60 45%	45 27%
DON'T KNOW/REFUSED (4)	5 1%	0 0%	0 0%	4 4%	0 0%	1 1%	4 2%	2 1%	2 1%	3 1%	1 1%	0 0%	0 0%	5 3%	1 1%	3 3%	0 0%	5 2%	0 0%	0 0%	0 0%	0 0%	3 2%	2 1%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(e): Priority for city officials: Attracting new businesses to Delaware and helping existing businesses grow

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	324 81%	85 86%	81 82%	78 77%	80 80%	155 84%	169 79%	110 82%	187 80%	193 83%	120 79%	87 81%	132 86%	105 77%	206 81%	91 78%	111 76%	202 83%	89 85%	50 90%	67 88%	88 87%	110 84%	126 76%
MEDIUM (2)	53 13%	12 12%	13 13%	12 12%	16 16%	25 14%	28 13%	21 16%	28 12%	22 10%	28 18%	14 13%	16 10%	24 17%	44 17%	9 8%	21 15%	32 13%	11 11%	5 9%	9 12%	10 10%	20 15%	23 14%
LOW (3)	11 3%	1 1%	4 4%	3 3%	2 2%	3 2%	8 4%	1 1%	9 4%	8 4%	2 1%	1 1%	6 4%	4 3%	3 1%	8 7%	6 4%	5 2%	4 4%	1 1%	1 1%	2 2%	0 0%	8 5%
DON'T KNOW/REFUSED (4)	10 3%	0 0%	1 1%	7 7%	2 2%	1 1%	9 4%	2 1%	8 3%	9 4%	1 1%	6 6%	0 0%	4 3%	2 1%	8 7%	6 4%	4 2%	0 0%	0 0%	0 0%	0 0%	1 1%	9 5%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(f): Priority for city officials: Improving traffic signal timing

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	137 35%	40 41%	34 35%	29 28%	35 35%	56 31%	81 38%	51 38%	82 35%	81 35%	55 36%	28 26%	56 37%	53 38%	98 38%	32 27%	49 34%	86 35%	33 32%	21 38%	31 40%	34 33%	38 29%	65 39%
MEDIUM (2)	151 38%	36 36%	36 37%	36 35%	43 43%	62 34%	89 41%	51 38%	89 38%	90 39%	54 36%	44 41%	50 33%	56 41%	96 38%	45 38%	59 41%	87 36%	36 34%	26 47%	31 41%	29 28%	52 40%	69 42%
LOW (3)	104 26%	22 22%	28 28%	35 35%	20 20%	64 35%	41 19%	29 22%	60 26%	59 25%	40 27%	35 33%	47 31%	22 16%	60 23%	38 32%	37 25%	66 27%	36 34%	8 15%	15 19%	39 38%	39 30%	27 16%
DON'T KNOW/REFUSED (4)	6 1%	1 1%	0 0%	2 2%	3 3%	2 1%	4 2%	3 2%	1 1%	3 1%	1 1%	0 0%	0 0%	6 4%	1 0%	3 2%	0 0%	4 2%	0 0%	0 0%	0 0%	0 0%	1 1%	5 3%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 15(g): Priority for city officials: Making downtown Delaware more vibrant with a broader selection of shops, restaurants, and community activities

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
HIGH (1)	258 65%	58 58%	66 66%	71 70%	65 65%	125 68%	133 62%	87 65%	146 63%	144 62%	104 69%	65 61%	105 68%	88 64%	162 64%	75 64%	89 61%	164 68%	70 67%	40 72%	56 73%	60 59%	90 69%	108 65%
MEDIUM (2)	110 28%	33 33%	24 25%	28 27%	25 25%	48 26%	62 29%	39 29%	66 28%	70 30%	36 24%	33 31%	39 25%	38 27%	71 28%	34 29%	47 32%	58 24%	25 24%	14 25%	18 23%	30 29%	32 24%	48 29%
LOW (3)	24 6%	7 7%	9 9%	2 1%	7 7%	10 5%	15 7%	8 6%	17 7%	14 6%	10 7%	7 7%	8 5%	9 7%	17 7%	7 6%	9 6%	15 6%	7 7%	2 3%	3 3%	10 10%	6 5%	8 5%
DON'T KNOW/REFUSED (4)	6 2%	1 1%	0 0%	2 2%	3 3%	2 1%	4 2%	1 0%	4 2%	4 2%	1 1%	2 1%	2 1%	2 2%	5 2%	1 1%	1 2%	5 2%	2 2%	0 0%	0 0%	1 1%	3 2%	2 1%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 16: And, which of these should city officials make their highest priority?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
REPAIRING AND REPAVING MORE STREETS (1)	59 15%	11 11%	17 17%	15 14%	17 17%	21 11%	38 18%	18 14%	39 17%	43 18%	15 10%	12 12%	23 15%	23 17%	32 13%	25 21%	22 15%	36 15%	14 9%	5 16%	12 12%	12 12%	16 12%	31 19%
BUILDING NEW ROAD CONNECTIONS (2)	70 17%	30 30%	11 11%	13 13%	16 16%	34 18%	36 17%	25 19%	41 18%	44 19%	23 15%	12 12%	30 19%	28 20%	55 22%	12 10%	23 16%	42 16%	17 22%	12 16%	12 16%	18 17%	26 20%	26 15%
BUILDING MORE BIKE PATHS (3)	16 4%	1 1%	8 8%	7 7%	0 0%	5 3%	11 5%	2 1%	12 5%	8 4%	6 4%	3 3%	6 4%	7 5%	9 3%	7 6%	8 6%	8 3%	6 6%	0 0%	4 5%	5 5%	5 4%	5 3%
BUILDING A PARKING GARAGE DOWNTOWN (4)	35 9%	8 8%	13 13%	5 5%	9 9%	10 5%	25 12%	16 12%	16 7%	17 7%	17 11%	4 4%	11 7%	20 14%	22 9%	11 9%	11 8%	24 10%	12 12%	2 3%	4 5%	5 5%	6 5%	24 14%
ATTRACTING NEW BUSINESSES AND HLPNG EXST BUSINESSES GROW (5)	136 34%	39 40%	30 30%	39 38%	29 29%	76 41%	61 28%	51 38%	74 32%	83 36%	50 34%	36 33%	63 41%	38 28%	87 34%	37 32%	57 40%	76 31%	28 27%	26 47%	31 40%	33 33%	55 42%	48 29%
IMPROVING TRAFFIC SIGNAL TIMING (6)	21 5%	5 5%	6 6%	2 2%	8 8%	13 7%	7 3%	6 5%	14 6%	11 5%	10 7%	6 6%	11 7%	4 3%	14 6%	7 6%	8 6%	13 5%	6 6%	4 8%	8 10%	7 7%	5 4%	8 5%
MAKING DOWNTOWN DELAWARE MORE VIBRANT (7)	50 13%	5 5%	12 12%	17 17%	16 16%	23 13%	27 13%	12 9%	32 14%	23 10%	26 17%	32 30%	10 6%	9 6%	30 12%	15 13%	15 10%	34 14%	19 18%	6 11%	7 9%	20 20%	13 10%	18 11%
DON'T KNOW/REFUSED (8)	11 3%	0 0%	3 3%	5 5%	3 3%	3 2%	8 4%	5 3%	3 1%	4 2%	4 3%	2 1%	0 0%	10 7%	5 2%	4 3%	0 0%	9 4%	2 1%	0 0%	0 0%	0 0%	4 3%	7 4%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 17: And, which of the remaining items should city officials make their second highest priority?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	387	99 25%	96 25%	96 25%	96 25%	181 47%	206 53%	130 33%	229 59%	229 59%	146 38%	106 27%	154 40%	128 33%	249 64%	113 29%	145 37%	233 60%	104 27%	56 14%	77 20%	101 26%	127 33%	159 41%
REPAIRING AND REPAVING MORE STREETS (1)	53 14%	20 21%	13 14%	7 7%	13 14%	31 17%	22 11%	22 17%	29 13%	34 15%	17 12%	16 15%	12 8%	25 20%	41 16%	10 9%	20 14%	32 14%	17 17%	3 5%	4 5%	13 13%	15 11%	26 16%
BUILDING NEW ROAD CONNECTIONS (2)	44 11%	6 6%	11 12%	14 15%	12 12%	21 11%	23 11%	12 9%	29 13%	20 9%	22 15%	16 15%	11 7%	16 13%	33 13%	11 9%	17 12%	26 11%	9 9%	10 18%	14 19%	12 12%	10 8%	22 14%
BUILDING MORE BIKE PATHS (3)	28 7%	8 8%	4 4%	6 6%	10 10%	9 5%	19 9%	4 3%	21 9%	15 7%	12 8%	8 7%	14 9%	6 5%	13 5%	14 12%	8 5%	19 8%	7 7%	4 7%	4 6%	13 13%	7 5%	8 5%
BUILDING A PARKING GARAGE DOWNTOWN (4)	56 15%	14 14%	10 10%	21 22%	12 12%	22 17%	34 18%	23 14%	31 14%	32 16%	24 16%	6 6%	37 24%	13 10%	35 14%	19 17%	21 15%	34 15%	18 18%	4 8%	6 7%	8 8%	26 20%	23 14%
ATTRACTING NEW BUSINESSES AND HLPNG EXST BUSINESSES GROW (5)	86 22%	22 23%	21 22%	18 19%	24 25%	45 25%	41 20%	25 19%	53 23%	56 25%	27 19%	29 27%	37 24%	20 16%	52 21%	29 26%	34 24%	48 21%	26 26%	15 26%	23 30%	24 24%	30 23%	32 20%
IMPROVING TRAFFIC SIGNAL TIMING (6)	26 7%	3 3%	6 6%	13 13%	4 4%	11 6%	15 7%	7 6%	18 8%	19 8%	6 4%	8 8%	10 7%	8 6%	11 5%	13 11%	13 9%	12 5%	3 3%	4 6%	4 5%	6 6%	6 5%	14 9%
MAKING DOWNTOWN DELAWARE MORE VIBRANT (7)	84 22%	21 22%	28 29%	17 17%	17 18%	38 21%	46 22%	28 21%	46 20%	49 22%	32 22%	23 22%	28 19%	32 25%	56 22%	15 14%	26 18%	56 24%	19 18%	17 30%	22 29%	22 22%	28 22%	34 21%
DON'T KNOW/REFUSED (8)	11 3%	3 3%	2 2%	1 1%	5 5%	5 3%	6 3%	9 7%	2 1%	4 2%	6 4%	0 0%	5 3%	6 5%	8 3%	3 3%	5 3%	6 3%	3 3%	0 0%	0 0%	4 3%	5 4%	2 1%
NO RESPONSE	17	2	5	6	4	5	12	9	5	6	7	2	1	15	9	6	0	15	2	1	1	2	5	10

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

### Question 16/17: Summary

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	398	99 25%	99 25%	101 25%	99 25%	184 46%	214 54%	134 34%	233 58%	233 58%	151 38%	107 27%	154 39%	137 34%	254 64%	117 29%	145 36%	242 61%	105 26%	56 14%	77 19%	102 25%	131 33%	166 42%
REPAIRING AND REPAVING MORE STREETS (1)	112 28%	31 31%	30 30%	21 21%	30 30%	51 28%	60 28%	40 30%	68 29%	77 33%	32 21%	28 26%	35 23%	49 35%	72 28%	35 30%	42 29%	68 28%	32 30%	8 14%	16 20%	25 25%	30 23%	57 34%
BUILDING NEW ROAD CONNECTIONS (2)	113 28%	36 36%	22 23%	27 27%	28 28%	54 30%	59 27%	37 27%	70 30%	64 27%	45 30%	29 27%	41 26%	44 32%	88 35%	22 19%	41 28%	68 28%	26 25%	40 40%	27 34%	29 29%	37 28%	47 28%
BUILDING MORE BIKE PATHS (3)	44 11%	9 9%	12 12%	13 13%	10 10%	14 7%	30 14%	6 5%	33 14%	23 10%	18 12%	11 10%	20 13%	13 10%	22 9%	21 18%	16 11%	27 11%	13 12%	4 7%	8 10%	18 18%	12 9%	13 8%
BUILDING A PARKING GARAGE DOWNTOWN (4)	92 23%	22 22%	23 23%	26 26%	21 21%	32 17%	60 28%	39 29%	47 20%	48 21%	40 27%	10 10%	49 32%	33 24%	57 22%	30 26%	32 22%	58 24%	31 29%	6 11%	9 12%	13 13%	32 24%	46 28%
ATTRACTING NEW BUSINESSES AND HLPNG EXST BUSINESSES GROW (5)	222 56%	61 62%	51 52%	57 56%	52 53%	121 65%	102 47%	75 56%	127 55%	140 60%	78 52%	64 60%	100 65%	58 42%	139 55%	66 57%	92 63%	124 51%	55 52%	41 73%	54 70%	57 56%	85 65%	80 48%
IMPROVING TRAFFIC SIGNAL TIMING (6)	47 12%	9 9%	11 11%	14 14%	13 13%	24 13%	23 11%	14 10%	32 14%	30 13%	16 11%	14 13%	21 14%	12 9%	26 10%	19 17%	21 15%	24 10%	10 9%	8 14%	11 14%	14 13%	11 9%	22 13%
MAKING DOWNTOWN DELAWARE MORE VIBRANT (7)	134 34%	27 27%	40 41%	33 33%	33 34%	61 33%	73 34%	39 29%	78 34%	73 31%	57 38%	55 51%	38 25%	41 30%	86 34%	30 26%	41 29%	90 37%	38 36%	22 40%	29 38%	42 41%	41 31%	51 31%
DON'T KNOW/REFUSED (8)	11 3%	0 0%	3 3%	5 5%	3 3%	3 2%	8 4%	5 3%	3 1%	4 2%	4 3%	2 1%	0 0%	10 7%	5 2%	4 3%	0 0%	9 4%	2 1%	0 0%	0 0%	0 0%	4 3%	7 4%
NO RESPONSE	6	2	2	1	1	2	4	5	1	2	3	0	1	5	4	2	0	6	1	1	1	2	1	4

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 18: To implement many of these initiatives, the city is likely to need additional funds. A potential source of those funds is a tax increase. Now, which of the following three statements best reflects your feelings about a tax increase to help fund the initiative you said was your highest priority ...?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO FIVE	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
ONE: I'M VERY UNLIKELY TO SUPPORT TAX INCREASE (1)	72 18%	14 14%	20 20%	29 29%	8 8%	40 21%	32 15%	33 24%	29 12%	51 22%	19 12%	10 9%	33 22%	28 20%	37 14%	31 26%	19 13%	51 21%	27 25%	7 13%	9 11%	12 11%	32 25%	28 16%
TWO: I WOULDNT BE HAPPY, BUT I'D CONSIDER TAX INCREASE (2)	174 43%	54 53%	40 40%	37 36%	43 43%	77 41%	97 44%	62 45%	105 45%	99 42%	72 47%	37 35%	75 48%	62 43%	124 48%	43 36%	67 46%	106 43%	38 36%	22 38%	38 49%	64 61%	44 34%	66 39%
THREE: I'D PROBABLY SUPPORT TAX INCREASE (3)	149 37%	32 32%	37 37%	32 32%	47 47%	66 36%	83 38%	41 30%	98 42%	82 35%	61 39%	58 55%	44 29%	46 32%	95 37%	45 37%	57 39%	88 35%	41 39%	28 49%	31 40%	28 27%	53 40%	68 40%
DON'T KNOW/REFUSED (4)	10 2%	0 0%	3 3%	4 4%	3 3%	3 2%	7 3%	2 2%	3 1%	3 1%	2 1%	2 1%	2 1%	6 4%	2 1%	1 1%	2 1%	3 1%	0 0%	0 0%	0 0%	0 0%	2 1%	8 5%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 19: Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
<b><u>ONE TO FIVE</u></b>	<b>104</b>	<b>26</b>	<b>20</b>	<b>29</b>	<b>28</b>	<b>45</b>	<b>58</b>	<b>10</b>	<b>91</b>	<b>47</b>	<b>55</b>	<b>37</b>	<b>46</b>	<b>21</b>	<b>66</b>	<b>38</b>	<b>31</b>	<b>73</b>	<b>24</b>	<b>18</b>	<b>33</b>	<b>104</b>	<b>0</b>	<b>0</b>
	<b>26%</b>	<b>26%</b>	<b>20%</b>	<b>28%</b>	<b>28%</b>	<b>24%</b>	<b>27%</b>	<b>7%</b>	<b>39%</b>	<b>20%</b>	<b>36%</b>	<b>35%</b>	<b>30%</b>	<b>14%</b>	<b>25%</b>	<b>32%</b>	<b>21%</b>	<b>29%</b>	<b>23%</b>	<b>33%</b>	<b>42%</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>
1 YEAR	22 5%	10 9%	2 2%	8 7%	3 3%	10 5%	12 6%	1 1%	21 9%	11 5%	11 7%	6 5%	12 7%	5 3%	13 5%	9 8%	8 6%	14 6%	5 4%	3 6%	6 8%	22 21%	0 0%	0 0%
2 YEARS	16 4%	4 4%	4 4%	4 4%	4 3%	5 5%	10 5%	1 1%	15 6%	3 1%	13 8%	9 5%	3 2%	2 4%	11 4%	4 2%	2 5%	13 11%	2 11%	6 11%	9 15%	16 15%	0 0%	0 0%
3 YEARS	36 9%	8 7%	7 7%	11 10%	11 11%	15 8%	21 9%	1 1%	33 14%	20 9%	14 9%	11 10%	21 13%	4 3%	26 10%	10 8%	10 7%	25 10%	11 10%	3 6%	10 13%	36 34%	0 0%	0 0%
4 YEARS	14 3%	4 4%	1 1%	4 4%	4 4%	6 3%	7 3%	4 3%	10 4%	4 2%	9 6%	5 5%	6 4%	3 2%	6 3%	7 6%	5 3%	9 4%	4 4%	3 5%	3 3%	14 13%	0 0%	0 0%
5 YEARS	16 4%	1 1%	6 6%	3 3%	6 6%	8 5%	8 4%	3 2%	13 5%	9 4%	8 5%	6 6%	3 2%	7 5%	9 3%	7 6%	5 3%	12 5%	3 3%	3 5%	5 7%	16 16%	0 0%	0 0%
<b><u>SIX TO 15</u></b>	<b>132</b>	<b>40</b>	<b>29</b>	<b>39</b>	<b>24</b>	<b>71</b>	<b>61</b>	<b>53</b>	<b>68</b>	<b>84</b>	<b>46</b>	<b>28</b>	<b>69</b>	<b>35</b>	<b>92</b>	<b>35</b>	<b>67</b>	<b>62</b>	<b>41</b>	<b>23</b>	<b>26</b>	<b>0</b>	<b>132</b>	<b>0</b>
	<b>33%</b>	<b>40%</b>	<b>28%</b>	<b>38%</b>	<b>24%</b>	<b>38%</b>	<b>28%</b>	<b>38%</b>	<b>29%</b>	<b>36%</b>	<b>30%</b>	<b>26%</b>	<b>45%</b>	<b>25%</b>	<b>35%</b>	<b>29%</b>	<b>46%</b>	<b>25%</b>	<b>39%</b>	<b>40%</b>	<b>33%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>
6 YEARS	23 6%	12 12%	1 1%	5 5%	5 5%	17 9%	6 3%	6 4%	11 5%	22 9%	2 1%	5 4%	14 9%	5 4%	17 6%	7 6%	17 12%	6 2%	4 4%	6 11%	6 8%	0 0%	23 18%	0 0%
7 YEARS	13 3%	5 5%	6 6%	2 2%	0 0%	2 1%	11 5%	3 2%	9 4%	8 3%	5 4%	4 3%	6 4%	2 1%	9 3%	2 2%	6 4%	5 2%	5 5%	3 5%	4 5%	0 0%	13 10%	0 0%
8 YEARS	16 4%	7 7%	3 3%	1 1%	6 6%	7 4%	9 4%	4 3%	11 5%	1 1%	14 9%	3 3%	10 6%	3 2%	13 5%	3 2%	13 9%	3 1%	1 1%	2 3%	2 2%	0 0%	16 12%	0 0%
9 YEARS	11 3%	3 3%	2 2%	3 3%	3 3%	5 3%	5 2%	3 2%	6 3%	6 2%	5 3%	2 2%	2 1%	7 5%	10 4%	0 0%	3 2%	8 3%	4 4%	1 1%	1 1%	0 0%	11 8%	0 0%
10 YEARS	39 10%	10 10%	9 9%	16 16%	3 3%	30 16%	8 4%	22 16%	17 7%	30 13%	9 6%	12 11%	20 13%	7 5%	24 9%	13 11%	14 9%	25 10%	21 19%	3 5%	4 5%	0 0%	39 29%	0 0%
11 YEARS	6 1%	1 1%	0 0%	3 3%	1 1%	2 2%	4 2%	5 3%	1 0%	0 0%	6 4%	0 0%	4 3%	2 1%	3 1%	2 2%	2 1%	4 2%	2 1%	2 3%	2 2%	0 0%	6 4%	0 0%
12 YEARS	10 2%	0 0%	5 4%	1 1%	4 4%	0 0%	9 4%	3 2%	7 3%	9 4%	1 1%	1 1%	6 4%	3 2%	6 2%	3 3%	6 4%	3 1%	1 1%	5 8%	5 7%	0 0%	10 7%	0 0%
13 YEARS	4 1%	0 0%	0 0%	3 2%	1 1%	3 2%	1 1%	1 1%	3 1%	3 1%	1 1%	0 0%	4 2%	0 0%	2 1%	3 2%	4 3%	0 0%	1 1%	0 1%	0 1%	0 0%	4 3%	0 0%
14 YEARS	2 1%	1 1%	0 0%	2 2%	0 0%	0 0%	2 1%	2 1%	1 0%	1 1%	1 1%	1 1%	1 1%	1 0%	2 1%	0 0%	1 1%	1 1%	1 1%	0 0%	0 0%	0 0%	2 2%	0 0%

(continued)

## The City of Delaware Community Attitudes Survey

Question 19: Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?  
(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
15 YEARS	8 2%	2 2%	3 3%	3 3%	1 1%	4 2%	4 2%	4 3%	3 1%	5 2%	2 1%	0 0%	2 1%	6 4%	5 2%	2 2%	2 1%	6 2%	3 2%	2 3%	2 2%	0 0%	8 6%	0 0%
<b><u>MORE THAN 15</u></b>	<b>169 42%</b>	<b>35 34%</b>	<b>52 51%</b>	<b>35 34%</b>	<b>48 48%</b>	<b>70 38%</b>	<b>99 45%</b>	<b>77 55%</b>	<b>74 32%</b>	<b>103 44%</b>	<b>53 35%</b>	<b>42 39%</b>	<b>40 26%</b>	<b>87 61%</b>	<b>101 39%</b>	<b>46 39%</b>	<b>47 32%</b>	<b>113 46%</b>	<b>41 38%</b>	<b>15 27%</b>	<b>19 25%</b>	<b>0 0%</b>	<b>0 0%</b>	<b>169 100%</b>
16 YEARS	5 1%	1 1%	0 0%	0 0%	3 3%	1 1%	4 2%	3 2%	1 0%	0 0%	3 2%	0 0%	3 2%	1 1%	3 1%	0 0%	2 1%	1 1%	2 1%	0 1%	0 1%	0 0%	0 0%	5 3%
17 YEARS	2 0%	0 0%	1 1%	0 0%	1 1%	0 0%	2 1%	1 1%	1 0%	1 1%	1 1%	1 1%	1 1%	0 0%	2 1%	0 0%	1 0%	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	2 1%
18 YEARS	6 2%	1 1%	3 3%	1 1%	1 1%	5 2%	4 3%	4 1%	1 2%	5 2%	2 1%	2 2%	3 2%	2 1%	4 2%	2 1%	3 2%	3 1%	3 3%	1 2%	1 1%	0 0%	0 0%	6 4%
19 YEARS	8 2%	1 1%	4 4%	1 1%	3 3%	7 4%	2 1%	3 2%	2 1%	6 3%	2 1%	6 6%	0 0%	2 1%	2 1%	3 2%	4 3%	4 3%	4 3%	1 2%	1 1%	0 0%	0 0%	8 5%
20 YEARS	13 3%	4 4%	3 3%	2 2%	3 3%	9 4%	7 5%	7 2%	5 3%	8 3%	4 3%	2 1%	6 4%	5 4%	9 4%	3 3%	4 3%	8 3%	3 0%	0 0%	0 0%	0 0%	0 0%	13 7%
21 YEARS	9 2%	0 0%	6 6%	0 0%	3 3%	9 5%	0 0%	6 4%	3 1%	9 4%	0 0%	9 8%	0 0%	0 0%	3 1%	0 0%	3 2%	6 2%	0 0%	6 10%	6 7%	0 0%	0 0%	9 5%
22 YEARS	6 2%	2 2%	3 3%	0 0%	2 2%	1 1%	5 2%	4 3%	3 1%	0 0%	6 4%	4 3%	0 0%	3 2%	3 1%	1 1%	1 1%	6 2%	0 0%	0 0%	0 0%	0 0%	0 0%	6 4%
23 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
24 YEARS	5 1%	3 3%	1 1%	0 0%	1 1%	4 2%	4 2%	2 1%	2 1%	1 2%	2 2%	2 1%	1 1%	1 1%	3 1%	1 1%	2 1%	2 1%	2 2%	1 1%	1 2%	0 0%	0 0%	5 3%
25 YEARS	8 2%	4 4%	1 1%	0 0%	4 4%	4 2%	4 2%	4 3%	4 2%	5 2%	2 1%	0 0%	0 0%	8 6%	8 3%	0 0%	0 0%	8 3%	3 3%	0 0%	1 2%	0 0%	0 0%	8 5%
26 YEARS	1 0%	1 1%	0 0%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
27 YEARS	4 1%	1 1%	1 1%	2 2%	0 0%	2 1%	1 1%	2 1%	2 1%	1 0%	3 2%	1 1%	2 1%	1 1%	3 1%	1 1%	1 1%	3 1%	1 1%	1 1%	1 1%	0 0%	0 0%	4 2%
28 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 1%	0 1%	0 0%	0 0%	0 0%	0 0%

(continued)

## The City of Delaware Community Attitudes Survey

Question 19: Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?  
(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE					
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%	
29 YEARS	2 1%	2 2%	0 0%	0 0%	0 0%	2 0%	0 0%	2 1%	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%	
30 YEARS	8 2%	1 1%	2 2%	1 1%	4 4%	7 4%	1 1%	4 3%	4 2%	5 2%	3 2%	3 3%	0 0%	5 3%	7 3%	1 1%	3 2%	5 2%	2 2%	3 5%	3 4%	0 0%	0 0%	8 5%	
31 YEARS	7 2%	0 0%	0 0%	7 7%	0 0%	1 1%	6 3%	0 0%	7 3%	7 3%	0 0%	6 6%	0 0%	1 1%	0 0%	7 6%	6 4%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	7 4%	
32 YEARS	3 1%	3 3%	0 0%	0 0%	0 1%	2 0%	1 0%	0 0%	3 1%	2 1%	1 0%	3 3%	0 0%	0 0%	1 0%	2 2%	3 2%	0 0%	2 2%	0 0%	0 0%	0 0%	0 0%	3 2%	
33 YEARS	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	
34 YEARS	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%
35 YEARS	5 1%	0 0%	4 4%	1 1%	0 0%	3 2%	1 1%	1 1%	3 1%	3 1%	2 1%	2 2%	1 1%	2 1%	1 1%	3 3%	3 2%	2 1%	3 3%	0 0%	0 0%	0 0%	0 0%	5 3%	
36 YEARS	2 1%	0 0%	0 0%	0 0%	2 2%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%	
37 YEARS	3 1%	0 0%	3 3%	0 0%	0 0%	1 1%	2 0%	0 1%	3 1%	3 0%	0 0%	0 0%	2 1%	1 0%	0 3%	3 1%	2 1%	1 1%	2 2%	0 0%	0 0%	0 0%	0 0%	3 2%	
38 YEARS	3 1%	2 2%	1 1%	0 0%	0 0%	2 1%	1 1%	1 1%	2 1%	3 1%	1 1%	0 0%	2 1%	1 1%	1 0%	3 2%	1 1%	2 1%	0 0%	1 1%	1 1%	0 0%	0 0%	3 2%	
39 YEARS	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	
40 YEARS	11 3%	1 1%	1 1%	2 2%	7 7%	2 4%	9 3%	4 3%	7 3%	9 4%	2 1%	0 0%	6 4%	5 4%	11 4%	0 0%	0 4%	11 4%	1 1%	0 1%	0 0%	0 0%	0 0%	11 7%	
41 YEARS	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	2 1%	0 0%	2 1%	2 0%	0 0%	0 0%	2 1%	0 0%	0 0%	2 2%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%	
42 YEARS	2 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 0%	2 1%	0 0%	2 1%	0 0%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	1 2%	1 1%	0 0%	0 0%	2 1%	
45 YEARS	7 2%	0 0%	2 2%	3 3%	2 2%	2 1%	5 2%	3 2%	4 2%	5 2%	2 1%	0 0%	5 3%	2 1%	3 1%	4 3%	3 2%	4 2%	1 1%	0 0%	0 0%	0 0%	0 0%	7 4%	
46 YEARS	3 1%	0 0%	1 1%	0 0%	2 2%	0 0%	3 1%	2 0%	1 0%	1 0%	2 1%	0 0%	1 1%	2 1%	3 1%	0 0%	0 0%	3 1%	1 1%	0 0%	1 1%	0 0%	0 0%	3 2%	

(continued)

## The City of Delaware Community Attitudes Survey

Question 19: Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?  
(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
47 YEARS	1 0%	0 0%	1 1%	0 0%	1 1%	1 0%	1 0%	1 0%	1 0%	1 0%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	0 1%
48 YEARS	5 1%	0 0%	0 0%	4 4%	1 0%	0 2%	5 2%	3 0%	0 1%	3 0%	0 0%	1 1%	4 2%	0 0%	3 1%	0 0%	0 0%	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	5 3%
50 YEARS	4 1%	2 2%	1 1%	1 1%	0 0%	2 1%	3 1%	1 1%	1 0%	3 1%	1 0%	0 0%	0 0%	4 3%	3 1%	1 1%	0 0%	4 2%	1 1%	0 0%	0 0%	0 0%	0 0%	4 2%
54 YEARS	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
55 YEARS	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	1 0%	0 0%	0 0%	0 1%	0 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
56 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
57 YEARS	3 1%	0 0%	1 1%	1 1%	1 1%	3 0%	0 0%	1 1%	2 1%	2 1%	1 0%	0 0%	0 0%	3 2%	3 1%	0 0%	0 0%	3 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 2%
58 YEARS	1 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
59 YEARS	3 1%	2 2%	0 0%	1 1%	1 1%	1 1%	2 1%	1 1%	2 1%	1 1%	2 1%	0 0%	0 0%	3 2%	3 1%	0 0%	0 0%	3 1%	2 2%	0 0%	0 0%	0 0%	0 0%	3 2%
60 YEARS	6 1%	0 0%	2 2%	4 4%	0 0%	4 2%	2 1%	0 0%	3 1%	5 2%	0 0%	0 0%	0 0%	6 4%	2 1%	3 3%	0 0%	5 2%	2 2%	0 0%	0 0%	0 0%	0 0%	6 4%
62 YEARS	2 0%	0 0%	0 0%	0 0%	1 1%	0 0%	2 1%	2 1%	0 0%	0 0%	1 1%	0 0%	0 0%	2 1%	1 1%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%
63 YEARS	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
65 YEARS	1 0%	1 1%	0 0%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
66 YEARS	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	1 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 0%	0 1%	1 1%	1 0%	0 0%	0 0%	1 1%
68 YEARS	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
70 YEARS	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%

(continued)

## The City of Delaware Community Attitudes Survey

Question 19: Finally, a few questions about you and your household. First, for how many years have you lived in Delaware?  
(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
72 YEARS	2 1%	0 0%	0 0%	2 2%	0 0%	1 1%	1 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	2 1%	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%
74 YEARS	1 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 1%	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
76 YEARS	1 0%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
77 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
80 YEARS	2 0%	0 0%	1 1%	0 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%
81 YEARS	1 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%
85 YEARS	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
86 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
88 YEARS	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
Mean	19.0	14.6	21.6	19.5	20.1	17.7	20.1	23.3	14.7	19.4	15.5	13.2	13.5	29.3	18.0	18.2	13.7	20.6	16.9	12.1	11.1	2.9	9.3	36.3
S.D.	18.5	14.6	19.0	20.6	18.7	17.8	19.0	18.4	15.6	17.4	16.8	10.9	13.5	22.9	17.5	18.1	11.2	19.6	15.6	11.6	11.6	1.3	2.5	16.7

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 20: Do you own or rent your home?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
OWN (1)	258 64%	77 76%	57 56%	52 51%	73 72%	115 62%	143 66%	94 67%	148 63%	138 59%	115 75%	53 50%	103 67%	102 71%	258 100%	0 0%	101 70%	155 62%	60 57%	36 63%	54 70%	66 63%	92 70%	101 60%
RENT (2)	119 29%	21 21%	28 28%	46 45%	24 24%	55 30%	64 29%	34 25%	82 35%	87 37%	31 20%	38 36%	48 31%	33 23%	0 0%	119 100%	39 27%	81 32%	40 38%	15 27%	18 23%	38 37%	35 27%	46 27%
DON'T KNOW/REFUSED (3)	27 7%	3 3%	16 16%	4 4%	4 4%	16 9%	11 5%	11 8%	4 2%	10 4%	8 5%	16 15%	4 2%	8 5%	0 0%	0 0%	5 3%	13 5%	5 5%	6 10%	6 7%	0 0%	5 4%	22 13%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 21: Do any children -- younger than 18 -- live in your household?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
YES (1)	145 36%	50 50%	34 33%	28 28%	32 32%	68 36%	77 35%	28 20%	105 45%	87 37%	56 36%	51 47%	90 58%	4 3%	101 39%	39 32%	145 100%	0 0%	42 40%	25 45%	32 41%	31 30%	67 51%	47 28%
NO (2)	249 61%	49 48%	65 65%	71 69%	64 64%	114 61%	134 61%	111 80%	127 54%	146 62%	98 64%	53 50%	63 41%	133 93%	155 60%	81 68%	0 0%	249 100%	62 58%	31 55%	46 59%	73 70%	62 47%	113 67%
DON'T KNOW/REFUSED (3)	11 3%	2 2%	2 2%	3 3%	4 4%	4 2%	7 3%	0 0%	2 1%	2 1%	0 0%	3 3%	2 1%	6 4%	2 1%	0 0%	0 0%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%	9 5%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 22: Are you employed full-time?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE					
	TOTAL	1	2	3	4	FE-MALE	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%	
EMPLOYED FULL-TIME (1)	225 56%	62 62%	55 55%	59 58%	48 48%	128 69%	97 44%	56 40%	153 65%	130 55%	93 61%	70 65%	115 74%	40 28%	145 56%	68 57%	106 73%	119 48%	87 82%	56 98%	74 96%	66 64%	91 69%	68 40%	
STUDENT (2)	16 4%	2 2%	3 2%	4 3%	8 8%	6 3%	10 5%	3 2%	13 6%	13 5%	3 2%	16 15%	0 0%	0 0%	5 2%	10 8%	5 3%	11 5%	3 2%	0 0%	2 2%	8 7%	4 3%	5 3%	
HOMEMAKER (3)	24 6%	8 8%	3 3%	3 2%	10 10%	2 1%	22 10%	7 5%	16 7%	11 5%	12 8%	10 10%	10 7%	3 2%	24 9%	0 0%	17 12%	5 2%	10 9%	0 0%	0 0%	6 6%	9 7%	8 5%	
RETIRED (4)	83 21%	21 21%	26 26%	18 18%	18 18%	38 21%	45 20%	58 42%	19 8%	45 19%	35 23%	0 0%	3 2%	80 56%	63 24%	18 15%	1 1%	82 33%	7 7%	1 2%	2 2%	17 16%	20 15%	46 27%	
TEMPORARILY UNEMPLOYED (5)	9 2%	2 2%	1 1%	6 6%	0 0%	1 1%	8 4%	3 2%	6 3%	7 3%	2 1%	8 8%	0 0%	1 1%	0 0%	7 6%	6 4%	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	9 5%
DISABLED (6)	18 4%	0 0%	8 8%	8 8%	2 2%	7 4%	12 5%	8 5%	11 5%	17 7%	1 1%	0 0%	7 5%	11 8%	8 3%	10 8%	4 3%	14 6%	0 0%	0 0%	0 0%	0 0%	4 3%	13 8%	
DON'T KNOW/REFUSED (7)	29 7%	6 6%	5 5%	5 4%	14 14%	4 2%	25 12%	4 3%	16 7%	12 5%	7 4%	3 3%	18 12%	8 6%	13 5%	6 5%	6 4%	15 6%	0 0%	0 0%	0 0%	7 6%	3 2%	20 12%	

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 23: Are you employed part-time?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	132	33 25%	33 25%	30 23%	36 27%	47 36%	85 64%	71 54%	54 41%	76 58%	52 39%	34 26%	14 11%	84 64%	92 69%	36 27%	29 22%	101 76%	19 15%	1 1%	3 3%	31 23%	33 25%	69 52%
YES (1)	31 24%	11 33%	7 22%	5 18%	8 21%	11 22%	21 24%	12 17%	17 32%	19 25%	12 22%	13 39%	6 44%	12 14%	23 25%	8 23%	12 42%	17 17%	19 100%	1 100%	3 100%	10 34%	10 31%	11 15%
NO (2)	100 76%	22 67%	26 78%	25 82%	27 76%	36 76%	64 76%	59 83%	37 68%	57 75%	41 78%	21 61%	8 56%	71 85%	68 74%	28 77%	17 58%	83 82%	0 0%	0 0%	0 0%	19 63%	23 69%	58 85%
DON'T KNOW/REFUSED (3)	1 1%	0 0%	0 0%	0 0%	1 3%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 3%	0 0%	0 0%
NO RESPONSE	272	68	68	72	64	139	134	68	180	159	102	73	141	59	167	84	116	148	87	56	74	73	99	101

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 24: Do you work from home or somewhere else?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	256	73 29%	63 24%	64 25%	56 22%	138 54%	118 46%	68 27%	170 67%	149 58%	105 41%	83 32%	121 47%	52 20%	167 65%	76 30%	118 46%	136 53%	106 41%	57 22%	78 30%	76 30%	102 40%	78 31%
HOME (1)	37 14%	12 17%	4 7%	14 22%	7 12%	17 12%	20 17%	13 19%	23 13%	21 14%	15 14%	4 5%	23 19%	10 19%	26 15%	11 15%	18 15%	19 14%	0 0%	0 0%	0 0%	11 14%	17 16%	10 12%
SOMEWHERE ELSE (2)	218 85%	61 83%	58 93%	51 78%	48 86%	121 88%	96 82%	55 80%	147 87%	128 86%	90 85%	79 95%	97 80%	42 81%	140 84%	64 85%	99 84%	117 86%	106 100%	57 100%	78 100%	65 86%	84 83%	68 87%
DON'T KNOW/REFUSED (3)	1 1%	0 0%	0 1%	0 0%	1 2%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 1%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%
NO RESPONSE	149	28	38	38	45	48	101	71	64	86	49	24	33	91	91	44	27	113	0	0	0	27	30	91

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 25: And, what is the Zip code of your work place?

	WARD				Q37: GENDER	Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE					
	1	2	3	4	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
<b>TOTAL RESPONDENTS</b>	218	61 28%	58 27%	51 23%	48 22%	121 56%	96 44%	55 25%	147 68%	128 59%	90 41%	79 36%	97 45%	42 19%	140 64%	64 30%	99 45%	117 54%	106 49%	57 26%	78 36%	65 30%	84 39%	68 31%
<b><u>NORTHEAST</u></b>	<b>33</b> <b>15%</b>	<b>3</b> <b>4%</b>	<b>8</b> <b>13%</b>	<b>5</b> <b>11%</b>	<b>17</b> <b>36%</b>	<b>20</b> <b>17%</b>	<b>13</b> <b>14%</b>	<b>4</b> <b>6%</b>	<b>28</b> <b>19%</b>	<b>19</b> <b>15%</b>	<b>14</b> <b>16%</b>	<b>12</b> <b>16%</b>	<b>15</b> <b>15%</b>	<b>6</b> <b>15%</b>	<b>27</b> <b>19%</b>	<b>7</b> <b>10%</b>	<b>17</b> <b>17%</b>	<b>16</b> <b>14%</b>	<b>0</b> <b>0%</b>	<b>20</b> <b>36%</b>	<b>33</b> <b>43%</b>	<b>15</b> <b>23%</b>	<b>11</b> <b>13%</b>	<b>8</b> <b>11%</b>
43003 (003)	5 2%	0 0%	1 2%	0 0%	4 9%	5 4%	0 0%	1 2%	4 3%	5 4%	0 0%	0 0%	4 5%	1 2%	4 3%	1 1%	0 0%	5 5%	0 0%	0 7%	5 8%	5 8%	0 0%	0 0%
43021 (021)	1 0%	0 0%	0 2%	1 3%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	0 1%	0 0%	0 0%	0 1%	1 1%	1 1%	0 0%	0 0%
43022 (022)	2 1%	0 0%	2 3%	0 1%	0 0%	0 2%	2 0%	0 0%	2 1%	2 1%	0 0%	2 2%	0 0%	0 0%	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%	0 1%	2 2%	0 0%
43035 (035)	5 2%	2 3%	1 1%	2 4%	0 0%	1 1%	4 4%	1 1%	4 3%	2 2%	3 3%	0 0%	3 3%	2 5%	5 3%	0 0%	2 2%	3 2%	0 0%	0 0%	5 6%	2 3%	1 1%	2 3%
43081 (081)	1 1%	1 1%	0 0%	0 0%	0 1%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	1 1%	0 0%	0 1%	0 1%	0 0%	1 1%	0 0%	1 2%	0 2%	1 2%	0 1%	1 1%	0 0%
43082 (082)	3 2%	0 0%	0 0%	0 0%	3 7%	0 4%	3 4%	0 0%	3 2%	3 3%	0 0%	0 0%	3 4%	0 0%	0 5%	3 4%	3 0%	0 0%	0 6%	3 4%	3 4%	0 0%	3 4%	0 0%
43219 (219)	5 2%	0 0%	1 1%	1 2%	3 7%	4 4%	1 1%	0 0%	4 2%	0 0%	5 6%	2 3%	2 2%	1 2%	4 3%	1 2%	3 3%	2 2%	0 0%	5 9%	5 7%	3 4%	1 1%	2 3%
43224 (224)	1 0%	0 0%	1 2%	0 0%	0 0%	1 1%	0 0%	1 2%	0 0%	1 1%	0 0%	0 0%	0 0%	1 2%	1 1%	0 0%	0 1%	1 0%	0 2%	1 1%	1 1%	0 0%	0 0%	1 1%
43229 (229)	6 3%	0 0%	0 0%	0 0%	6 12%	6 5%	0 0%	0 0%	6 4%	6 5%	0 0%	6 8%	0 0%	0 0%	6 4%	0 0%	6 6%	0 0%	0 11%	6 8%	6 8%	0 0%	3 4%	3 4%
43231 (231)	0 0%	0 0%	0 1%	0 0%	0 0%	0 0%	0 1%	0 0%	0 0%	0 0%	0 1%	0 0%	0 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 1%	0 1%	0 1%	0 1%	0 0%	0 0%
43240 (240)	3 1%	0 0%	2 4%	1 2%	0 0%	0 0%	3 3%	1 2%	2 1%	0 0%	3 4%	1 1%	2 2%	0 1%	3 2%	0 0%	1 1%	2 2%	0 0%	3 6%	3 4%	3 4%	0 1%	0 0%
<b><u>NORTHWEST</u></b>	<b>22</b> <b>10%</b>	<b>9</b> <b>15%</b>	<b>5</b> <b>9%</b>	<b>7</b> <b>13%</b>	<b>1</b> <b>3%</b>	<b>11</b> <b>9%</b>	<b>12</b> <b>12%</b>	<b>3</b> <b>6%</b>	<b>19</b> <b>13%</b>	<b>12</b> <b>10%</b>	<b>10</b> <b>11%</b>	<b>10</b> <b>13%</b>	<b>7</b> <b>7%</b>	<b>5</b> <b>13%</b>	<b>12</b> <b>9%</b>	<b>10</b> <b>15%</b>	<b>8</b> <b>8%</b>	<b>15</b> <b>13%</b>	<b>0</b> <b>0%</b>	<b>19</b> <b>33%</b>	<b>22</b> <b>29%</b>	<b>12</b> <b>18%</b>	<b>7</b> <b>9%</b>	<b>3</b> <b>5%</b>
43017 (017)	5 2%	3 4%	0 0%	2 4%	0 0%	0 0%	5 5%	0 0%	5 3%	3 2%	2 2%	1 1%	4 4%	0 0%	2 1%	3 5%	3 3%	2 1%	0 0%	5 8%	5 6%	4 6%	0 0%	1 1%
43040 (040)	3 1%	0 0%	3 5%	0 0%	0 0%	2 1%	1 1%	0 0%	3 2%	1 1%	2 2%	2 2%	1 1%	0 0%	3 2%	0 0%	0 0%	3 2%	0 0%	0 0%	3 4%	2 3%	0 0%	1 2%
43065 (065)	4 2%	1 2%	0 1%	2 3%	0 1%	3 2%	1 1%	0 0%	4 2%	2 1%	2 3%	2 2%	0 0%	2 4%	3 2%	1 1%	2 2%	2 1%	0 0%	4 7%	4 5%	1 2%	2 2%	1 2%

(continued)

## The City of Delaware Community Attitudes Survey

Question 25: And, what is the Zip code of your work place?  
(continued)

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION			Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
TOTAL RESPONDENTS	218	61	58	51	48	121	96	55	147	128	90	79	97	42	140	64	99	117	106	57	78	65	84	68	
	28%	27%	23%	22%	56%	44%	25%	68%	59%	41%	36%	45%	19%	64%	30%	45%	54%	49%	26%	36%	30%	39%	31%		
43067 (067)	1	0	0	0	1	0	1	0	1	0	1	1	0	0	0	1	0	1	0	0	1	1	0	0	
	0%	0%	0%	0%	2%	0%	1%	0%	1%	0%	1%	1%	0%	0%	2%	0%	1%	0%	0%	0%	1%	2%	0%	0%	
43085 (085)	2	0	0	2	0	1	1	0	2	1	1	1	0	1	0	2	0	2	0	2	2	1	0	1	
	1%	0%	0%	4%	0%	1%	1%	0%	1%	0%	2%	2%	0%	2%	0%	3%	0%	2%	0%	4%	3%	2%	0%	1%	
43214 (214)	4	3	0	1	0	3	1	3	1	3	1	1	0	3	1	3	0	4	0	4	4	1	3	0	
	2%	5%	0%	1%	0%	2%	1%	5%	1%	2%	1%	2%	0%	6%	1%	5%	0%	3%	0%	7%	5%	2%	3%	0%	
43218 (218)	2	2	0	0	0	2	0	0	2	2	0	2	0	0	2	0	2	0	0	2	2	0	2	0	
	1%	3%	0%	0%	0%	2%	0%	0%	1%	2%	0%	3%	0%	0%	1%	0%	2%	0%	0%	4%	3%	0%	2%	0%	
43221 (221)	1	0	1	0	0	0	1	0	1	1	0	0	1	0	1	0	0	1	0	1	1	1	0	0	
	1%	0%	2%	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	2%	1%	2%	0%	0%	
43235 (235)	1	0	1	0	0	0	1	1	0	1	0	0	0	1	1	0	0	1	0	1	1	0	1	0	
	0%	0%	1%	0%	0%	0%	1%	1%	0%	1%	0%	0%	0%	2%	1%	0%	0%	1%	0%	1%	1%	0%	1%	0%	
<b>CENTRAL</b>	<b>17</b>	<b>3</b>	<b>8</b>	<b>4</b>	<b>1</b>	<b>11</b>	<b>6</b>	<b>8</b>	<b>9</b>	<b>6</b>	<b>11</b>	<b>8</b>	<b>7</b>	<b>2</b>	<b>11</b>	<b>0</b>	<b>4</b>	<b>13</b>	<b>0</b>	<b>17</b>	<b>17</b>	<b>3</b>	<b>7</b>	<b>7</b>	
	<b>8%</b>	<b>5%</b>	<b>14%</b>	<b>8%</b>	<b>3%</b>	<b>9%</b>	<b>6%</b>	<b>14%</b>	<b>6%</b>	<b>4%</b>	<b>13%</b>	<b>10%</b>	<b>7%</b>	<b>6%</b>	<b>8%</b>	<b>1%</b>	<b>4%</b>	<b>11%</b>	<b>0%</b>	<b>30%</b>	<b>22%</b>	<b>4%</b>	<b>8%</b>	<b>11%</b>	
43201 (201)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%
43205 (205)	1	0	0	1	0	0	1	0	1	0	1	0	0	1	1	0	0	1	0	1	1	0	1	0	
	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	2%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	
43206 (206)	1	1	0	0	0	1	0	0	1	0	1	0	1	0	1	0	0	1	0	1	1	0	1	0	
	0%	1%	0%	0%	0%	1%	0%	0%	1%	0%	1%	0%	1%	0%	1%	0%	0%	1%	0%	1%	1%	0%	1%	0%	
43210 (210)	1	1	0	0	0	0	1	1	0	0	1	0	1	0	1	0	0	1	0	1	1	0	1	0	
	1%	1%	1%	0%	0%	0%	1%	1%	0%	0%	1%	0%	1%	0%	1%	0%	0%	1%	0%	2%	1%	1%	1%	0%	
43211 (211)	1	0	0	1	0	1	0	1	0	0	1	0	1	0	1	0	1	0	0	1	1	0	1	0	
	0%	0%	0%	2%	0%	1%	0%	2%	0%	0%	1%	0%	1%	0%	1%	0%	1%	0%	0%	2%	1%	0%	1%	0%	
43212 (212)	6	0	6	0	0	6	0	6	0	6	0	6	0	0	0	0	0	6	0	6	6	0	0	6	
	3%	0%	10%	0%	0%	5%	0%	10%	0%	4%	0%	7%	0%	0%	0%	0%	5%	0%	10%	7%	0%	0%	8%		
43215 (215)	7	2	2	3	1	3	5	0	7	0	7	3	4	1	7	0	3	5	0	7	7	2	4	1	
	3%	3%	4%	5%	2%	2%	5%	1%	5%	0%	8%	3%	4%	3%	5%	1%	3%	4%	0%	13%	10%	3%	5%	2%	

(continued)

## The City of Delaware Community Attitudes Survey

Question 25: And, what is the Zip code of your work place?  
(continued)

	WARD				Q37: GENDER	Q35: PHONE	Q33: EDUCATION		Q32: AGE	Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE							
	1	2	3	4	FE- MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL- A- WARE	FRAN KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
TOTAL RESPONDENTS	218	61	58	51	48	121	96	55	147	128	90	79	97	42	140	64	99	117	106	57	78	65	84	68
	28%	27%	23%	22%	56%	44%	25%	68%	59%	41%	36%	45%	19%	64%	30%	45%	54%	49%	26%	36%	30%	39%	31%	
<b><u>SOUTHEAST</u></b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>
	0%	0%	2%	0%	0%	0%	1%	0%	1%	0%	1%	0%	1%	0%	1%	0%	1%	0%	0%	0%	1%	0%	1%	0%
43030 (030)	1	0	1	0	0	0	1	0	1	0	1	0	1	0	1	0	1	0	0	0	1	0	1	0
	0%	0%	2%	0%	0%	0%	1%	0%	1%	0%	1%	0%	1%	0%	1%	0%	1%	0%	0%	0%	1%	0%	1%	0%
<b><u>SOUTHWEST</u></b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%
43223 (223)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%
<b><u>DELAWARE</u></b>	<b>106</b>	<b>30</b>	<b>26</b>	<b>28</b>	<b>22</b>	<b>56</b>	<b>50</b>	<b>35</b>	<b>64</b>	<b>67</b>	<b>39</b>	<b>37</b>	<b>47</b>	<b>22</b>	<b>60</b>	<b>40</b>	<b>42</b>	<b>62</b>	<b>106</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>41</b>	<b>41</b>
	49%	49%	46%	55%	45%	46%	52%	64%	44%	53%	43%	47%	48%	52%	43%	62%	43%	53%	100%	0%	0%	37%	49%	60%
43015 (015)	106	30	26	28	22	56	50	35	64	67	39	37	47	22	60	40	42	62	106	0	0	24	41	41
	49%	49%	46%	55%	45%	46%	52%	64%	44%	53%	43%	47%	48%	52%	43%	62%	43%	53%	100%	0%	0%	37%	49%	60%
<b><u>OTHER</u></b>	<b>4</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>0</b>	<b>1</b>
	2%	2%	3%	1%	0%	1%	2%	2%	2%	0%	4%	3%	2%	0%	2%	1%	2%	2%	0%	0%	5%	5%	0%	1%
OTHER OUTSIDE FC (497)	4	1	2	1	0	2	2	1	3	0	4	2	2	0	3	1	2	2	0	0	4	3	0	1
	2%	2%	3%	1%	0%	1%	2%	2%	2%	0%	4%	3%	2%	0%	2%	1%	2%	2%	0%	0%	5%	5%	0%	1%
<b><u>OTHER CODES</u></b>	<b>34</b>	<b>15</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>22</b>	<b>12</b>	<b>4</b>	<b>23</b>	<b>23</b>	<b>11</b>	<b>9</b>	<b>19</b>	<b>6</b>	<b>26</b>	<b>6</b>	<b>25</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>17</b>	<b>8</b>
	16%	24%	13%	11%	13%	18%	13%	8%	16%	18%	12%	12%	19%	14%	18%	10%	25%	8%	0%	0%	0%	13%	20%	12%
DON'T KNOW/REFUSED (498)	34	15	8	5	6	22	12	4	23	23	11	9	19	6	26	6	25	9	0	0	0	8	17	8
	16%	24%	13%	11%	13%	18%	13%	8%	16%	18%	12%	12%	19%	14%	18%	10%	25%	8%	0%	0%	0%	13%	20%	12%
NO RESPONSE	187	40	43	52	52	65	122	84	87	107	64	28	58	101	118	55	46	132	0	0	0	38	48	101

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 26: Other than friends and family, where do you get most of your news and information about Delaware?

	WARD				Q37: GENDER	Q35: PHONE	Q33: EDUCATION		Q32: AGE	Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE							
	1	2	3	4	FE-MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15		
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%	
<b>ONLINE (NET)</b>	<b>154</b>	<b>42</b>	<b>33</b>	<b>33</b>	<b>46</b>	<b>53</b>	<b>101</b>	<b>34</b>	<b>113</b>	<b>86</b>	<b>67</b>	<b>66</b>	<b>22</b>	<b>97</b>	<b>85</b>	<b>67</b>	<b>44</b>	<b>24</b>	<b>33</b>	<b>48</b>	<b>52</b>	<b>54</b>		
	<b>38%</b>	<b>42%</b>	<b>33%</b>	<b>32%</b>	<b>46%</b>	<b>29%</b>	<b>46%</b>	<b>24%</b>	<b>48%</b>	<b>37%</b>	<b>44%</b>	<b>62%</b>	<b>43%</b>	<b>15%</b>	<b>38%</b>	<b>42%</b>	<b>59%</b>	<b>27%</b>	<b>41%</b>	<b>43%</b>	<b>43%</b>	<b>46%</b>	<b>40%</b>	<b>32%</b>
CITY WEBSITE (01)	51	9	13	20	10	14	37	11	38	27	24	17	24	11	26	25	26	9	9	13	17	13	21	
	13%	8%	13%	19%	10%	8%	17%	8%	16%	12%	15%	15%	8%	10%	21%	17%	11%	9%	16%	16%	17%	10%	13%	
DELAWARE'S FACEBOOK, LINKEDIN, OR TWITTER PAGE (02)	66	21	17	8	21	22	43	15	47	31	35	38	23	4	43	15	41	23	23	11	15	21	23	
	16%	21%	16%	8%	20%	22%	20%	10%	20%	13%	23%	36%	15%	3%	17%	13%	28%	9%	22%	20%	19%	21%	16%	
ONLINE, NOT SPECIFIED (10)	60	15	9	15	20	19	41	11	47	42	17	25	25	10	38	22	35	25	19	6	11	18	20	
	15%	15%	9%	15%	20%	10%	19%	8%	20%	18%	11%	23%	16%	7%	15%	18%	24%	10%	18%	11%	14%	18%	15%	
<b>PRINT (NET)</b>	<b>230</b>	<b>59</b>	<b>60</b>	<b>60</b>	<b>51</b>	<b>104</b>	<b>126</b>	<b>100</b>	<b>117</b>	<b>131</b>	<b>96</b>	<b>33</b>	<b>98</b>	<b>99</b>	<b>153</b>	<b>68</b>	<b>72</b>	<b>157</b>	<b>56</b>	<b>27</b>	<b>41</b>	<b>52</b>	<b>78</b>	
	<b>57%</b>	<b>58%</b>	<b>59%</b>	<b>59%</b>	<b>51%</b>	<b>56%</b>	<b>57%</b>	<b>72%</b>	<b>50%</b>	<b>56%</b>	<b>63%</b>	<b>31%</b>	<b>63%</b>	<b>69%</b>	<b>59%</b>	<b>57%</b>	<b>50%</b>	<b>63%</b>	<b>53%</b>	<b>48%</b>	<b>53%</b>	<b>50%</b>	<b>59%</b>	
THISWEEK COMMUNITY NEWS (03)	34	7	10	12	5	9	25	17	17	20	14	9	11	14	21	11	8	26	7	4	5	9	20	
	8%	6%	10%	12%	5%	5%	11%	12%	7%	8%	9%	8%	7%	10%	8%	9%	6%	10%	7%	7%	6%	8%	4%	
COLUMBUS DISPATCH (04)	21	2	6	11	3	9	12	12	8	9	11	4	3	14	14	7	2	19	3	1	3	7	9	
	5%	2%	6%	11%	3%	5%	6%	8%	3%	4%	7%	4%	2%	10%	5%	6%	1%	8%	3%	3%	4%	7%	5%	
DELAWARE GAZETTE (05)	133	40	32	25	36	66	68	55	68	72	61	20	57	56	92	34	50	83	29	17	24	26	49	
	33%	40%	32%	25%	35%	35%	31%	40%	29%	31%	39%	19%	37%	39%	36%	28%	34%	34%	28%	30%	31%	25%	37%	
LOCAL PAPER, DON'T KNOW NAME (06)	79	15	22	26	16	36	43	38	40	50	28	5	33	40	52	26	17	62	24	8	15	20	28	
	19%	15%	22%	25%	16%	19%	20%	27%	17%	21%	18%	5%	22%	28%	20%	22%	12%	25%	23%	14%	19%	19%	21%	
<b>OTHER (NET)</b>	<b>75</b>	<b>25</b>	<b>14</b>	<b>24</b>	<b>13</b>	<b>31</b>	<b>45</b>	<b>33</b>	<b>41</b>	<b>46</b>	<b>27</b>	<b>13</b>	<b>22</b>	<b>40</b>	<b>58</b>	<b>18</b>	<b>16</b>	<b>58</b>	<b>25</b>	<b>7</b>	<b>10</b>	<b>17</b>	<b>24</b>	
	<b>19%</b>	<b>24%</b>	<b>14%</b>	<b>24%</b>	<b>13%</b>	<b>16%</b>	<b>21%</b>	<b>23%</b>	<b>18%</b>	<b>20%</b>	<b>18%</b>	<b>12%</b>	<b>14%</b>	<b>28%</b>	<b>22%</b>	<b>15%</b>	<b>11%</b>	<b>23%</b>	<b>24%</b>	<b>12%</b>	<b>13%</b>	<b>16%</b>	<b>18%</b>	
TV (11)	44	14	8	14	8	12	32	25	17	27	15	6	6	32	32	11	4	38	9	5	8	7	10	
	11%	14%	8%	14%	8%	6%	15%	18%	7%	11%	10%	5%	4%	22%	13%	10%	2%	15%	8%	9%	10%	7%	16%	
RADIO (12)	10	6	2	2	1	6	4	3	6	8	3	0	4	6	7	4	2	8	1	4	4	3	4	
	3%	6%	2%	1%	1%	3%	2%	2%	2%	3%	2%	0%	2%	5%	3%	3%	2%	3%	1%	7%	5%	3%	2%	
CHURCH/CIVIC ORGANIZATIONS (13)	9	5	0	1	3	4	4	4	5	3	6	1	6	2	8	1	7	2	6	0	0	1	4	
	2%	5%	0%	1%	3%	2%	2%	3%	2%	1%	4%	1%	4%	1%	3%	1%	5%	1%	6%	0%	0%	1%	3%	
CITY FLIERS/POSTERS (14)	8	4	1	1	1	3	5	1	7	2	6	1	5	1	7	0	3	4	2	2	2	5	3	
	2%	4%	1%	1%	1%	2%	1%	1%	3%	1%	4%	1%	3%	1%	3%	0%	2%	2%	3%	2%	5%	2%	0%	
OTHER (97)	13	1	3	9	0	10	3	3	10	11	2	5	4	4	9	4	2	11	10	0	0	2	9	
	3%	1%	3%	9%	0%	6%	1%	2%	4%	5%	1%	5%	3%	3%	4%	4%	2%	4%	10%	0%	0%	2%	7%	
<b>OTHER CODES</b>	<b>37</b>	<b>4</b>	<b>13</b>	<b>6</b>	<b>14</b>	<b>25</b>	<b>12</b>	<b>8</b>	<b>17</b>	<b>16</b>	<b>9</b>	<b>17</b>	<b>7</b>	<b>13</b>	<b>12</b>	<b>11</b>	<b>8</b>	<b>20</b>	<b>4</b>	<b>11</b>	<b>13</b>	<b>10</b>	<b>4</b>	
	<b>9%</b>	<b>4%</b>	<b>13%</b>	<b>6%</b>	<b>14%</b>	<b>13%</b>	<b>6%</b>	<b>5%</b>	<b>7%</b>	<b>7%</b>	<b>6%</b>	<b>16%</b>	<b>5%</b>	<b>9%</b>	<b>5%</b>	<b>9%</b>	<b>6%</b>	<b>8%</b>	<b>4%</b>	<b>19%</b>	<b>16%</b>	<b>10%</b>	<b>3%</b>	
DON'T KNOW/REFUSED (98)	37	4	13	6	14	25	12	8	17	16	9	17	7	13	12	11	8	20	4	11	13	10	4	
	9%	4%	13%	6%	14%	13%	6%	5%	7%	7%	6%	16%	5%	9%	5%	9%	6%	8%	4%	19%	16%	10%	3%	

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 27: Do you have a Facebook account?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
YES (1)	268 66%	66 65%	64 63%	68 67%	70 70%	113 61%	155 71%	82 59%	175 75%	165 70%	103 67%	93 87%	114 73%	61 43%	165 64%	87 73%	117 81%	149 60%	87 82%	45 80%	54 70%	72 70%	95 72%	101 59%
NO (2)	117 29%	34 34%	34 34%	26 25%	23 23%	64 34%	54 25%	55 39%	57 24%	66 28%	51 33%	13 12%	37 24%	68 47%	90 35%	27 22%	26 18%	92 37%	19 18%	12 20%	24 30%	29 28%	33 25%	56 33%
DO NOT HAVE INTERNET ACCESS (3)	2 1%	0 0%	0 0%	2 2%	0 0%	2 1%	0 0%	1 1%	1 0%	2 1%	0 0%	0 0%	0 2%	2 0%	0 2%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%
DON'T KNOW/REFUSED (4)	17 4%	1 1%	3 3%	6 6%	7 7%	7 4%	10 4%	1 1%	2 1%	2 1%	0 0%	1 1%	4 3%	12 8%	4 2%	4 3%	2 1%	6 2%	0 0%	0 0%	0 0%	1 1%	4 3%	12 7%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 28: Have you been to Delaware's Facebook page?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	268	65 24%	65 24%	68 25%	70 26%	113 42%	156 58%	82 30%	175 65%	165 61%	104 39%	93 35%	114 42%	61 23%	165 62%	86 32%	117 44%	149 56%	87 32%	46 17%	55 20%	73 27%	95 36%	100 37%
YES (1)	137 51%	46 71%	30 47%	19 28%	41 59%	46 41%	91 58%	32 40%	100 57%	85 52%	52 51%	49 53%	68 60%	20 32%	90 55%	37 43%	76 65%	59 40%	53 61%	16 36%	18 33%	45 62%	45 47%	47 47%
NO (2)	125 47%	17 26%	34 52%	46 67%	29 41%	64 57%	61 39%	49 59%	72 41%	76 46%	49 47%	42 45%	42 37%	40 66%	71 43%	47 54%	37 31%	88 59%	33 37%	29 63%	36 66%	27 37%	47 49%	51 51%
DON'T KNOW/REFUSED (3)	6 2%	2 3%	1 1%	3 5%	0 0%	3 2%	3 2%	1 1%	4 2%	4 2%	2 2%	2 2%	3 3%	1 2%	3 2%	3 3%	4 3%	2 1%	1 1%	1 1%	1 1%	1 1%	4 4%	1 1%
NO RESPONSE	136	36	37	34	30	73	63	57	59	70	50	14	41	81	93	33	28	100	19	11	23	31	36	69

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 29: Do you have a Twitter account?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	402	101 25%	101 25%	100 25%	100 25%	184 46%	219 54%	138 34%	233 58%	233 58%	154 38%	107 27%	155 38%	141 35%	258 64%	117 29%	145 36%	246 61%	106 26%	57 14%	78 19%	102 25%	132 33%	168 42%
YES (1)	80 20%	21 21%	22 22%	16 16%	21 21%	36 20%	44 20%	19 14%	56 24%	48 21%	31 20%	36 33%	37 24%	7 5%	46 18%	26 22%	47 32%	33 13%	29 27%	19 33%	22 29%	27 26%	29 22%	24 14%
NO (2)	308 76%	79 78%	76 75%	80 80%	73 72%	141 77%	167 76%	118 85%	177 76%	184 79%	122 80%	71 66%	114 74%	123 88%	208 81%	89 76%	96 66%	209 85%	77 73%	38 67%	56 71%	75 73%	101 76%	133 79%
DON'T KNOW/REFUSED (3)	15 4%	1 1%	3 3%	4 4%	7 7%	7 4%	8 4%	1 1%	0 0%	0 0%	0 0%	1 1%	4 3%	10 7%	4 2%	2 2%	2 1%	4 2%	0 0%	0 0%	0 0%	1 1%	2 2%	12 7%
NO RESPONSE	2	0	0	2	0	2	0	1	1	2	0	0	0	2	0	2	0	2	0	0	0	1	0	1

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 30: Do you follow the City on Twitter?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	80	21 26%	22 28%	16 20%	21 26%	36 45%	44 55%	19 24%	56 70%	48 61%	31 39%	36 45%	37 46%	7 9%	46 58%	26 33%	47 59%	33 41%	29 36%	19 24%	22 28%	27 33%	29 37%	24 30%
YES (1)	18 23%	7 33%	7 34%	1 5%	3 14%	11 32%	7 15%	2 12%	13 23%	11 23%	7 22%	13 37%	5 13%	0 0%	9 20%	4 15%	13 28%	5 15%	12 41%	3 17%	4 19%	3 12%	8 29%	6 27%
NO (2)	61 76%	14 67%	14 62%	15 95%	18 86%	25 68%	36 83%	17 88%	42 76%	37 77%	24 75%	22 60%	32 87%	7 100%	36 78%	22 85%	33 70%	28 85%	17 59%	16 83%	18 81%	24 88%	20 68%	17 73%
DON'T KNOW/REFUSED (3)	1 1%	0 0%	1 4%	0 0%	0 0%	0 0%	1 2%	0 0%	1 2%	0 0%	1 3%	1 3%	0 0%	0 0%	1 2%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 3%	0 0%
NO RESPONSE	325	80	79	86	80	150	175	120	178	187	122	72	118	136	212	93	98	216	77	38	56	77	103	146

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 31: Now, how likely are you to be living in Delaware five years from now ...?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
VERY LIKELY (1)	254 63%	70 69%	71 70%	45 44%	68 68%	121 65%	133 61%	102 74%	139 59%	150 64%	103 67%	46 43%	106 69%	102 71%	200 77%	48 40%	101 70%	152 61%	63 59%	38 67%	53 68%	60 58%	73 55%	121 71%
SOMEWHAT LIKELY (2)	83 20%	18 17%	11 11%	40 39%	13 13%	43 23%	40 18%	25 18%	57 24%	53 23%	30 19%	34 32%	32 20%	17 12%	35 14%	44 37%	27 18%	56 22%	27 25%	14 25%	16 21%	20 20%	39 30%	23 14%
NOT TOO LIKELY (3)	27 7%	7 7%	9 9%	7 7%	3 3%	5 3%	22 10%	8 6%	19 8%	13 6%	14 9%	17 16%	4 3%	6 4%	10 4%	13 11%	6 4%	19 8%	6 6%	3 5%	6 8%	12 11%	7 5%	8 5%
NOT LIKELY AT ALL (4)	25 6%	6 6%	7 7%	4 4%	8 8%	9 5%	15 7%	1 1%	18 8%	19 8%	6 4%	9 8%	9 6%	7 5%	10 4%	12 10%	9 6%	16 6%	10 9%	2 3%	2 3%	10 10%	10 8%	5 3%
DON'T KNOW/REFUSED (5)	17 4%	1 1%	3 3%	6 5%	7 7%	8 4%	9 4%	2 1%	1 0%	0 0%	2 1%	2 1%	4 3%	11 8%	4 2%	3 2%	2 1%	6 2%	0 0%	1 1%	1 1%	2 2%	3 2%	12 7%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

### Question 32: Age

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
YOUNGER THAN 25 (1)	34 8%	5 5%	10 10%	11 11%	7 7%	15 8%	18 8%	6 4%	25 11%	23 10%	10 7%	34 31%	0 0%	0 0%	11 4%	14 12%	9 7%	24 10%	15 14%	4 6%	5 7%	8 8%	11 9%	14 9%
25 TO 34 (2)	74 18%	20 20%	13 13%	16 16%	24 24%	34 18%	39 18%	6 4%	66 28%	43 18%	30 19%	74 69%	0 0%	0 0%	43 17%	24 20%	41 29%	29 12%	23 21%	22 39%	28 35%	29 28%	16 13%	28 16%
35 TO 44 (3)	84 21%	23 23%	23 23%	20 19%	18 18%	40 22%	44 20%	23 17%	56 24%	46 20%	35 23%	0 0%	84 54%	0 0%	50 19%	33 27%	60 41%	23 9%	32 30%	11 20%	15 20%	29 28%	41 31%	14 8%
45 TO 54 (4)	71 17%	18 18%	17 17%	19 19%	17 17%	32 17%	39 18%	23 16%	40 17%	43 18%	27 18%	0 0%	71 46%	0 0%	53 21%	15 13%	30 21%	39 16%	15 14%	9 16%	16 21%	17 16%	28 21%	26 15%
55 TO 64 (5)	59 15%	16 16%	16 16%	14 13%	14 14%	26 14%	33 15%	25 18%	28 12%	37 16%	21 14%	0 0%	0 0%	59 42%	44 17%	15 12%	3 2%	55 22%	13 12%	9 17%	11 15%	7 6%	19 14%	34 20%
OLDER THAN 64 (6)	83 21%	19 19%	22 22%	22 22%	20 20%	37 20%	46 21%	56 41%	18 8%	42 18%	31 20%	0 0%	0 0%	83 58%	58 22%	19 16%	1 1%	77 31%	9 8%	2 3%	3 3%	14 13%	17 13%	53 31%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

### Question 33: Education

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101	101	102	100	186	219	139	234	235	154	107	155	143	258	119	145	249	106	57	78	104	132	169
	25%	25%	25%	25%	46%	54%	34%	58%	58%	38%	26%	38%	35%	64%	29%	36%	61%	26%	14%	19%	26%	33%	42%	
GRADE SCHOOL, SOME HIGH SCHOOL (1)	11	6	3	1	0	8	3	1	4	11	0	0	9	2	8	3	8	3	0	0	0	0	6	4
	3%	6%	3%	1%	0%	4%	1%	1%	2%	5%	0%	0%	6%	1%	3%	2%	5%	1%	0%	0%	0%	5%	3%	
HIGH SCHOOL GRADUATE (2)	83	21	26	18	17	48	35	23	55	83	0	20	23	39	44	34	30	53	28	10	12	15	26	42
	20%	21%	26%	18%	17%	26%	16%	17%	24%	35%	0%	19%	15%	27%	17%	28%	20%	21%	26%	18%	16%	14%	20%	25%
SOME VOCATIONAL OR TECHNICAL TRAINING (TWO-YEAR) (3)	4	0	3	0	1	1	3	2	2	4	0	2	0	2	2	2	0	4	2	0	0	0	1	3
	1%	0%	3%	0%	1%	1%	1%	1%	1%	2%	0%	2%	0%	1%	1%	1%	0%	2%	1%	0%	0%	0%	0%	2%
VOCATIONAL OR TECHNICAL GRADUATE (TWO-YEAR) (4)	15	3	9	0	3	10	5	9	5	15	0	9	1	4	5	5	3	12	3	6	6	2	4	9
	4%	3%	9%	0%	3%	5%	2%	7%	2%	6%	0%	9%	1%	3%	2%	4%	2%	5%	3%	10%	7%	2%	3%	5%
SOME COLLEGE (FOUR-YEAR) (5)	123	33	17	37	36	50	73	42	78	123	0	34	56	33	79	44	47	74	35	12	19	31	47	46
	30%	33%	17%	36%	36%	27%	33%	30%	33%	52%	0%	32%	36%	23%	31%	37%	33%	30%	33%	21%	25%	30%	36%	27%
COLLEGE GRADUATE (FOUR-YEAR) (6)	87	22	26	25	14	38	50	32	52	0	87	27	33	28	60	19	28	59	23	21	23	35	24	28
	22%	21%	25%	25%	14%	20%	23%	23%	22%	0%	57%	25%	21%	20%	23%	16%	20%	24%	22%	37%	29%	34%	18%	17%
POST-COLLEGE COURSE WORK AND DEGREES (7)	67	15	13	17	22	25	42	29	36	0	67	13	29	24	55	11	27	39	15	8	18	20	22	25
	16%	15%	13%	16%	22%	13%	19%	21%	16%	0%	43%	12%	19%	17%	21%	10%	19%	16%	14%	15%	23%	19%	17%	15%
DON'T KNOW/REFUSED (8)	16	1	4	4	7	7	9	2	0	0	0	1	4	11	5	2	2	5	0	0	0	1	2	13
	4%	1%	4%	4%	7%	4%	4%	1%	0%	0%	0%	1%	3%	8%	2%	2%	1%	2%	0%	0%	0%	1%	2%	8%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

Question 35: Have I reached you today on a landline or a cell phone?

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
LANDLINE (1)	139 34%	31 31%	40 39%	37 36%	31 31%	67 36%	72 33%	139 100%	0 0%	77 33%	60 39%	11 11%	46 30%	82 57%	94 36%	34 29%	28 19%	111 45%	35 33%	13 23%	16 20%	10 9%	53 40%	77 45%
CELL PHONE (2)	234 58%	63 62%	53 53%	59 57%	60 59%	99 53%	135 62%	0 0%	234 100%	145 62%	89 58%	91 85%	97 63%	47 33%	148 57%	82 69%	105 72%	127 51%	64 61%	41 72%	60 77%	91 88%	68 52%	74 44%
DON'T KNOW/REFUSED (3)	31 8%	7 7%	8 8%	7 7%	10 10%	19 10%	12 6%	0 0%	0 0%	13 5%	5 3%	5 5%	12 8%	15 10%	16 6%	3 2%	12 8%	10 4%	6 6%	3 5%	3 3%	2 2%	11 8%	19 11%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

### Question 37: Gender

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
MALE (1)	186 46%	46 46%	51 50%	46 45%	43 43%	186 100%	0 0%	67 49%	99 42%	117 50%	62 40%	50 46%	72 47%	64 45%	115 45%	55 46%	68 47%	114 46%	56 53%	33 58%	44 56%	45 44%	71 54%	70 41%
FEMALE (2)	219 54%	55 54%	50 50%	56 55%	58 57%	0 0%	219 100%	72 51%	135 58%	118 50%	92 60%	57 54%	82 53%	79 55%	143 55%	64 54%	77 53%	134 54%	50 47%	24 42%	34 44%	58 56%	61 46%	99 59%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## The City of Delaware Community Attitudes Survey

### Question 40: Ward

	WARD				Q37: GENDER		Q35: PHONE		Q33: EDUCATION		Q32: AGE		Q20: HOME OWNERSHIP		Q21: CHLD IN HOUSE		WORK LOCATION			Q19: YEARS IN DELAWARE				
	1	2	3	4	FE-MALE	MALE	LAND	CELL	NOT COLL GRAD	4-YR COLL GRAD	18 TO 34	35 TO 54	55 OR OLDR	OWN	RENT	YES	NO	DEL-WARE	FRAN-KLIN CO	ALL NOT DEL	ONE TO FIVE	SIX TO 15	MORE THAN 15	
TOTAL RESPONDENTS	405	101 25%	101 25%	102 25%	100 25%	186 46%	219 54%	139 34%	234 58%	235 58%	154 38%	107 26%	155 38%	143 35%	258 64%	119 29%	145 36%	249 61%	106 26%	57 14%	78 19%	104 26%	132 33%	169 42%
WARD 1 (1)	101 25%	101 100%	0 0%	0 0%	0 0%	46 25%	55 25%	31 22%	63 27%	63 27%	37 24%	25 23%	41 26%	35 25%	77 30%	21 18%	50 35%	49 20%	30 28%	13 23%	16 21%	26 25%	40 31%	35 21%
WARD 2 (2)	101 25%	0 0%	101 100%	0 0%	0 0%	51 27%	50 23%	40 29%	53 23%	59 25%	38 25%	23 22%	40 26%	38 27%	57 22%	28 24%	34 23%	65 26%	26 25%	15 27%	24 31%	20 20%	29 22%	52 31%
WARD 3 (3)	102 25%	0 0%	0 0%	102 100%	0 0%	46 25%	56 26%	37 26%	59 25%	56 24%	42 27%	28 26%	39 25%	36 25%	52 20%	46 38%	28 20%	71 28%	28 26%	13 24%	17 22%	29 28%	39 29%	35 20%
WARD 4 (4)	100 25%	0 0%	0 0%	0 0%	100 100%	43 23%	58 26%	31 23%	60 25%	57 24%	36 24%	31 29%	35 23%	34 24%	73 28%	24 20%	32 22%	64 26%	22 20%	15 26%	20 26%	28 27%	24 18%	48 28%

SOURCE: Saperstein Associates, Inc., Spring 2015, 15013

## Questionnaire

**Study # 15013**

1. Hello. May I speak with \_\_\_\_\_, please?

(IF RESPONDENT IS ON THE PHONE, SKIP TO 3)  
(IF RESPONDENT IS AVAILABLE, GO TO 2)  
(IF RESPONDENT IS NOT AVAILABLE, OBTAIN CALLBACK INFORMATION)

2. Hello, (Mr. / Ms.) \_\_\_\_\_? (CONFIRM IDENTITY)

3. My name is \_\_\_\_\_. I'm calling from Saperstein Associates, an independent, opinion research firm here in Central Ohio. We are conducting for the City of Delaware a community attitudes survey – and you have been randomly selected to participate. Please be assured that whatever you tell us will be held in strict confidence. Now, is this a convenient time to conduct an interview, or would another time be better? I need about ten minutes.

- 1. Convenient time (GO TO 4)
- 2. Not convenient / DK (SCHEDULE CALLBACK)
- 3. RF (TERMINATE)

4. Before I begin, I need to ask you this: Do you currently live in the City of Delaware or in another community?

- 1. City of Delaware (GO TO 5)
- 2. Another community (TERMINATE)
- 3. DK / RF (TERMINATE)

5. Here's my first question: When you think of issues, concerns, or problems facing the City of Delaware, what should your local public officials consider their two or three highest priorities? (PROBE TO CLARIFY)

[text box]

6. All things considered, as a place to live, would you rate Delaware ...

- 1. Exceptional
- 2. Better than average
- 3. Just okay, or
- 4. Disappointing?
- 5. (DK / RF)

7. Again, as a place to live, is the City of Delaware headed in the right direction or is it off on the wrong track?

- 1. Right direction
- 2. Wrong track
- 3. DK / RF

8. As a resident of Delaware, how satisfied are you with each of the following city services? Choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) As a resident of Delaware, are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SHUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
a. Snow removal .....	1	2	3	4	5
b. Garbage removal .....	1	2	3	4	5
c. Police services .....	1	2	3	4	5
d. Fire services and EMS, Emergency Medical Services .....	1	2	3	4	5
e. Parks and recreation programming provided through the YMCA .....	1	2	3	4	5
f. Recreation centers and facilities .....	1	2	3	4	5
g. Water and sewer services .....	1	2	3	4	5

9. This next question involves Delaware's city officials. Specifically, how satisfied are you with city officials in each of following areas. Again, choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) (When you consider the performance of city officials in this area) are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SHUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
a. Planning for the future .....	1	2	3	4	5
b. Listening to the concerns of residents .....	1	2	3	4	5
c. Managing the city's finances .....	1	2	3	4	5
d. Improving the quality of life in Delaware .....	1	2	3	4	5
e. Keeping residents informed of important issues involving Delaware .....	1	2	3	4	5

10. Sustainability often refers to minimizing a city's environmental impact through policies and programs involving, for example, recycling, energy efficiency, and the use of both water and land. How satisfied are you with the performance of city officials in making Delaware a sustainable city ...

1. Very satisfied
2. Somewhat satisfied
3. Somewhat dissatisfied, or
4. Very dissatisfied?
5. (DK / RF)

11. And, how satisfied are you with the City of Delaware in each of the following areas? Again, choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SHUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	<u>DK</u> <u>RF</u>
a. The amount of public parking .....	1	2	3	4	5
b. Access to quality health care .....	1	2	3	4	5
c. The amount of traffic congestion in Delaware .....	1	2	3	4	5
d. Access to educational opportunities .....	1	2	3	4	5
e. The timing of traffic signals throughout the community .....	1	2	3	4	5
f. Access to affordable housing .....	1	2	3	4	5
g. Access to upscale housing .....	1	2	3	4	5
h. Community activities for teenagers .....	1	2	3	4	5
i. Access to white-collar jobs .....	1	2	3	4	5
j. The condition of local streets through Delaware's subdivisions .....	1	2	3	4	5
k. The condition of the main roads through Delaware .....	1	2	3	4	5

12. Now, is the pace of commercial development in Delaware – including retail and office space – too fast, too slow, or just about right?

1. Too fast
2. Too slow
3. About right
4. DK / RF

13. Is the pace of residential development in Delaware too fast, too slow, or just about right?

1. Too fast
2. Too slow
3. About right
4. DK / RF

14. As you look ahead, say, three to five years from now, what would you like to see more of in Delaware? (PROBE TO CLARIFY AND FOR ADDITIONALS)

[text]

15. As you look to the future, should city officials make each of the following a high, medium, or low priority. Let's begin with ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) Should city officials make this a high, medium, or low priority?

(FOLLOW-UP) And, how about ...

(SHUFFLE)	<u>Hi</u>	<u>Medium</u>	<u>Low</u>	<u>DK</u> <u>RF</u>
a. Repairing and repaving more streets .....	1	2	3	4
b. Building new road connections to improve access around the city .....	1	2	3	4
c. Building more bike paths .....	1	2	3	4
d. Building a parking garage downtown .....	1	2	3	4
e. Attracting new businesses to Delaware and helping existing businesses grow .....	1	2	3	4
f. Improving traffic signal timing .....	1	2	3	4
g. Making downtown Delaware more vibrant with a broader selection of shops, restaurants, and community activities .....	1	2	3	4

16. And, which of these should city officials make their highest priority? (REPEAT AS NECESSARY)

1. Repairing and repaving more streets (GO TO 17)
2. Building new road connections (GO TO 17)
3. Building more bike paths (GO TO 17)
4. Building a parking garage downtown (GO TO 17)
5. Attracting new businesses and helping existing businesses grow (GO TO 17)
6. Improving traffic signal timing (GO TO 17)
7. Making downtown Delaware more vibrant (GO TO 17)
8. DK / RF (SKIP TO 18)

17. And, which of the remaining items should city officials make their second highest priority? (REPEAT AS NECESSARY)

1. Repairing and repaving more streets
2. Building new road connections
3. Building more bike paths
4. Building a parking garage downtown
5. Attracting new businesses and helping existing businesses grow
6. Improving traffic signal timing
7. Making downtown Delaware more vibrant
8. DK / RF

18. To implement many of these initiatives, the city is likely to need additional funds. A potential source of those funds is a tax increase. Now, which of the following three statements best reflects your feelings about a tax increase to help fund the initiative you said was your highest priority ...

1. One: I am very unlikely to support a tax increase, even for my top priority
2. Two: Though I wouldn't be happy, I'd consider a tax increase with an open mind, or
3. Three: I'd probably support a tax increase because the additional funds are needed?
4. (DK / RF)

19. Finally, a few questions about you and your household. First, for how many years have you lived in Delaware? (ALL MY LIFE = 98)

[list]

20. Do you own or rent your home?

1. Own
2. Rent
3. DK / RF

21. Do any children – younger than 18 – live in your household?

1. Yes
2. No
3. DK / RF

22. Are you currently employed full-time?

(IF "NO") Are you a student, a homemaker, retired, temporarily unemployed, or disabled?

- |                           |              |
|---------------------------|--------------|
| 1. Employed full-time     | (SKIP TO 24) |
| 2. Student                | (GO TO 23)   |
| 3. Homemaker              | (GO TO 23)   |
| 4. Retired                | (GO TO 23)   |
| 5. Temporarily unemployed | (GO TO 23)   |
| 6. Disabled               | (SKIP TO 26) |
| 7. DK / RF                | (SKIP TO 26) |

23. Are you employed part-time?

1. Yes
2. No
3. DK / RF

(IF EMPLOYED FULL-TIME OR PART-TIME, GO TO 24; OTHERWISE, SKIP TO 26)

24. Do you work from home or somewhere else?

- |                   |              |
|-------------------|--------------|
| 1. Home           | (SKIP TO 26) |
| 2. Somewhere else | (GO TO 25)   |
| 3. DK / RF        | (SKIP TO 26) |

25. And, what is the Zip code of your work place?

[text box]

26. Other than friends and family, where do you get most of your news and information about Delaware? (RECORD UP TO TWO MENTIONS)

01. City website (delawareohio.net)
02. Delaware's Facebook, LinkedIn, or Twitter page
03. ThisWeek Community News
04. Columbus Dispatch
05. Delaware Gazette
06. Local paper, DK name
97. Other (specify)
98. DK / RF

27. Do you have a Facebook account?

- |                                |              |
|--------------------------------|--------------|
| 1. Yes                         | (GO TO 28)   |
| 2. No                          | (SKIP TO 29) |
| 3. Do not have Internet access | (SKIP TO 31) |
| 4. DK / RF                     | (SKIP TO 29) |

28. Have you ever been to Delaware's Facebook page?

1. Yes
2. No
3. DK / RF

29. Do you have a Twitter account?

- |            |              |
|------------|--------------|
| 1. Yes     | (GO TO 30)   |
| 2. No      | (SKIP TO 31) |
| 3. DK / RF | (SKIP TO 31) |

30. Do you follow the City on Twitter?

1. Yes
2. No
3. DK / RF

31. Now, how likely are you to be living in Delaware five years from now ...

1. Very likely
2. Somewhat likely
3. Not too likely, or
4. Not likely at all?
5. (DK / RF)

32. Just three more questions: First, are you ...

1. Younger than 25
2. 25 to 34
3. 35 to 44
4. 45 to 54
5. 55 to 64, or
6. Older than 64?
7. (DK / RF)

33. And, what is the highest level of formal education you have completed?

1. Grade school, some high school
2. High school graduate
3. Some vocational or technical training (two-year)
4. Vocational or technical graduate (two-year)
5. Some college (four-year)
6. College graduate (four-year)
7. Post-college course work and degrees
8. DK / RF

34. That was my last question. Before I end this interview, is there anything else you'd like to tell me about Delaware that you think would be helpful?

[text box]

35. One last thing: Have I reached you today on a landline or cell phone?

1. Landline
2. Cell phone
3. DK / RF

36. Thank you for sharing your opinions with me. Good-bye. (TERMINATE)

37. GENDER: 

1. Male
2. Female

38. LENGTH: \_\_\_\_\_

39. AGE: \_\_\_\_\_

40. WARD:
1. Ward 1
  2. Ward 2
  3. Ward 3
  4. Ward 4

41. INDEX: \_\_\_\_\_